K342

user guide

User Guide for the Kyocera K342 Phone

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5,544,196 5,657,420 5,101,501 5,267,261 5,414,796
5,504,773 5,535,239 5,600,754 5,778,338 5,228,054
5,337,338 5,710,784 5,056,109 5,568,483 5,659,569
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Bluetooth® Certification

For information about K342 Bluetooth Certification visit the Bluetooth Qualification Program Web site at **http://qualweb.bluetooth.org.**

FCC/IC Notice

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the Kyocera Wireless Corp. (KWC) supplied and approved case CV90-M2402-01, CV90-M2403-01, holster CV90-M2288-01, universal pouch CV90-61344-03, and CV90-M250X-01.
Other accessories used with this device for body-worn operations must not contain any metallic components and must provide at least 15 mm separation distance including the antenna and the user’s body.

THIS MODEL PHONE MEETS THE GOVERNMENT’S REQUIREMENTS FOR EXPOSURE TO RADIO WAVES.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government. These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines are based on standards that were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The standards include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.*

Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value.

This is because the phone is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government-adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

Body-worn measurements differ among phone models, depending upon availability of accessories and FCC requirements. While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section **http://www.fcc.gov/oet/fccid** after searching on the FCC ID: OVFKWC-K24B.

Additional information on SAR can be found on the Cellular Telecommunications and Internet Association (CTIA) web-site at **http://www.wow-com.com**.

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

Caution

The user is cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the warranty and user's authority to operate the equipment.

Optimize your phone's performance

Use the guidelines on page 2 to learn how to optimize the performance and life of your phone and battery.

Air bags

If your vehicle has an air bag, DO NOT place installed or portable phone equipment or other objects over the air bag or in the air bag deployment area. If equipment is not properly installed, you and your passengers risk serious injury.

Medical devices

Pacemakers—Warning to pacemaker wearers: Wireless phones, when in the 'on' position, have been shown to interfere with pacemakers. The phone should be kept at least six (6) inches away from the pacemaker to reduce risk.

The Health Industry Manufacturers Association and the wireless technology research community recommend that you follow these guidelines to minimize the potential for interference.

- Always keep the phone at least six inches (15 centimeters) away from your pacemaker when the phone is turned on.
- Do not carry your phone near your heart.
- Use the ear opposite the pacemaker.
- If you have any reason to suspect that interference is taking place, turn off your phone immediately.

Hearing aids—Some digital wireless phones may interfere with hearing aids. In the event of such interference, you may want to consult your service provider or call the customer service line to discuss alternatives.

Other medical devices—If you use any other personal medical device, consult the manufacturer of the device to determine if it is adequately shielded from external RF energy. Your physician may be able to help you obtain this information.

In health care facilities—Turn your phone off in health care facilities when instructed. Hospitals and health care facilities may be using equipment that is sensitive to external RF energy.

Potentially unsafe areas

Posted facilities—Turn your phone off in any facility when posted notices require you to do so.

Aircraft—FCC regulations prohibit using your phone on a plane that is in the air. Turn your phone off or switch it to Airplane Mode before boarding aircraft.

Vehicles—RF signals may affect improperly installed or inadequately shielded electronic systems in motor vehicles. Check with the manufacturer of the device to determine if it is adequately shielded from external RF energy.

Blasting areas—Turn off your phone where blasting is in progress. Observe restrictions, and follow any regulations or rules.

Potentially explosive atmospheres—Turn off your phone when you are in any area with a potentially explosive atmosphere. Obey all signs and instructions. Sparks in such areas could cause an explosion or fire, resulting in bodily injury or death.

Areas with a potentially explosive atmosphere are often, but not always, clearly marked. They include:

- fueling areas such as gas stations
- below deck on boats
- transfer or storage facilities for fuel or chemicals
- vehicles using liquefied petroleum gas, such as propane or butane
- areas where the air contains chemicals or particles such as grain, dust, or metal powders
- any other area where you would normally be advised to turn off your vehicle engine

Use with care

Use only in normal position (to ear). Avoid dropping, hitting, bending, or sitting on the phone.

Keep phone dry

If the phone gets wet, turn the power off immediately and contact your dealer. Water damage may not be covered under warranty.

Resetting the phone

If the screen seems frozen and the keypad does not respond to keypresses, reset the phone by completing the following steps:

1. Remove the battery door.
2. Remove and replace the battery.

If the problem persists, return the phone to the dealer for service.

Accessories

Use only Kyocera-approved accessories with Kyocera phones. Use of any unauthorized accessories may be dangerous and will invalidate the phone warranty if said accessories cause damage or a defect to the phone.

Radio Frequency (RF) energy

Your telephone is a radio transmitter and receiver. When it is on, it receives and sends out RF energy. Your service provider's network controls the power of the RF signal. This power level can range from 0.006 to 0.6 watts.

In August 1996, the U.S. Federal Communications Commission (FCC) adopted RF exposure guidelines with safety levels for hand-held wireless phones. These guidelines are consistent with the safety standards previously set by both U.S. and international standards bodies in the following reports:

- ANSI C95.1 (American National Standards Institute, 1992)
- NCRP Report 86 (National Council on Radiation Protection and Measurements, 1986)
- ICNIRP (International Commission on Non-Ionizing Radiation Protection, 1996)

Your phone complies with the standards set by these reports and the FCC guidelines.

E911 mandates

Where service is available, this handset complies with the Phase I and Phase II E911 Mandates issued by the FCC.

Hearing Aid Compatibility (HAC) with Mobile Phones

Some mobile phones and hearing devices (hearing aids and cochlear implants), when used together, result in buzzing, humming, or whining noises detected by the user. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate.

The wireless telephone industry has developed ratings for some of their mobile phones, to assist hearing device users in finding phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label on the box.

The ratings are not guarantees and results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings— Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

Hearing devices may also be measured for immunity to this type of interference. Your hearing device manufacturer or hearing health professional may help you choose the proper rating for your mobile phone. The more immune your hearing aid is, the less likely you are to experience interference noise from mobile phones.

For more information about hearing aid compatibility, visit the FCC's Consumer & Governmental

Affairs Bureau Web site at **www.fcc.gov/cgb/dro**.

Hearing Aid Compatibility (HAC) rating: M3

Battery and charger specifications

Charger	Input	Output
CV90-G2968-01	120VAC 60Hz 7W	5.2VDC 400mA
CV90-G2588-01	100-240VAC 50/60Hz 0.2A	4.2VDC 0.6A
CV90-G2589-01	100-240VAC 50/60Hz 0.3A	4.5VDC 1.2A
Standard Battery:		
CV90-P3031-05 3.7V 900mAh		
Extended Battery:		
CV90-P3032-03 1800mAh		

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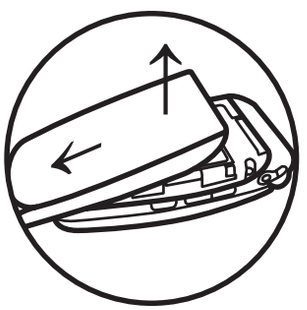
1 GETTING STARTED

Installing the battery

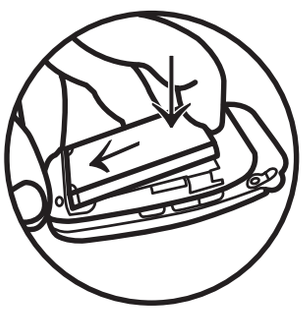
Your Kyocera K342 phone comes with a removable lithium ion (LiIon) battery. **Fully charge the battery before using the phone.**

You must use a Kyocera-authenticated battery in your phone. If you attempt to use a battery that has not been authenticated you will receive a security warning. Contact your service provider to obtain a Kyocera-authenticated battery.

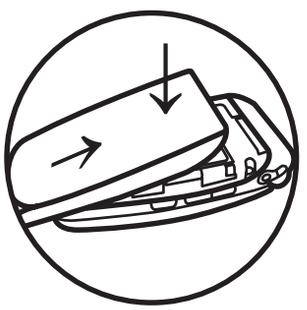
To install the battery:



1. Hold the phone face down.
2. Slide the battery door downward to remove it.

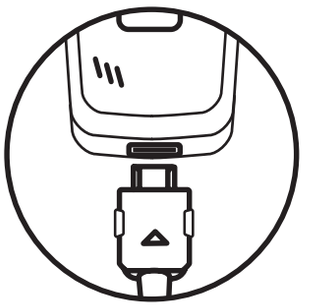


3. Place the battery in the phone casing with the metal contacts facing towards the bottom of the phone.



4. Replace the battery door by sliding the notches into the openings at the bottom and outside edges of the battery casing.
5. Slide the door up to secure the cover into place.

Charging the battery



You must have at least a partial charge in the battery to make or receive calls.

To charge the battery:

1. Connect the AC adapter to the jack on the bottom of the phone.
2. Plug the adapter into a wall outlet.

The battery icon in the upper-right corner of the screen tells you whether the phone is:

- Charging (the icon is animated)
- Partially charged
- Fully charged

Note: The battery will not charge if you use the phone while it is connected to an AC adapter.

Recharging the battery

You can safely recharge the battery at any time, even if it has a partial charge.

Note: To remove the battery, make sure the phone is powered off.

Caring for the battery

General safety guidelines

- Do not take apart, puncture, or short-circuit the battery.
- If you have not used the battery for more than a month, recharge it before using your phone.
- Avoid exposing the battery to extreme temperatures, direct sunlight, or high humidity.
- Never dispose of any battery in or near a fire. It could explode.

Common causes of battery drain

- Playing games or using the Web.
- Taking pictures with the flash on.
- Keeping backlighting on.
- Operating in analog (A) mode. Your phone switches between modes to find the best signal. To set your phone to operate in a single mode, select **Menu** → **Settings** → **Network** → **Digital/Analog**.
- Operating in digital mode when far away from a base station or cell site.
- Using data cables or accessories.
- Operating when no service is available, or service is available intermittently.
- High earpiece and ringer volume settings.
- Repeating sound, vibration, or lighted alerts.

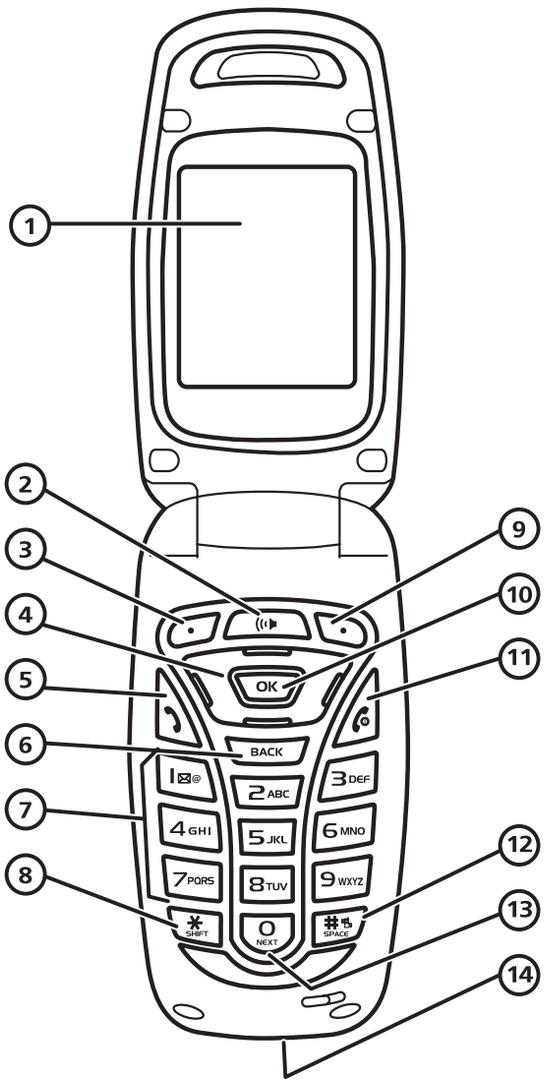
Accessing keypad shortcuts

Navigation key shortcuts

From the home screen, press the navigation key in one of four directions to access three shortcuts and one custom menu (see page 36 for instructions on setting up your custom menu).

Getting to know your phone

The phone is shown here in open position. When the phone is closed, the keys are locked to prevent accidental key presses.



1. **Home screen.**
2. **Speakerphone key** activates the speakerphone and answers incoming calls.
3. **Left softkey** accesses menus and functions.
4. **Navigation key** scrolls through lists and text entry fields and accesses shortcuts from the home screen.
5. **Send/Talk key** starts or answers a call. Press once to activate voice command, twice to display the All Calls list, and three times to redial the last number dialed. Press and hold to access voice shortcuts.
6. **Back** key erases characters in text entry and returns you to the previous screen.
7. **Keypad** for entering numbers, letters, or symbols.
8. *** Shift key** changes the text mode in text entry.
9. **Right softkey** accesses the Contacts directory and other menu options.
10. **OK key** selects a menu item or option.
11. **End/Power key** turns the phone on and off, ends a call or browser session, and returns you to the home screen.
12. **Space #** key enters a space during text entry. Press and hold to activate or deactivate Silent mode.
13. **0 Next key** cycles through word choices during text entry.
14. **Jack** for **AC adapter** (included) and data cable (sold separately).

15 ⚠ **Jack** for **Hands-free Headset** only (sold separately).

16 **Volume key** to raise or lower ringtone volume.

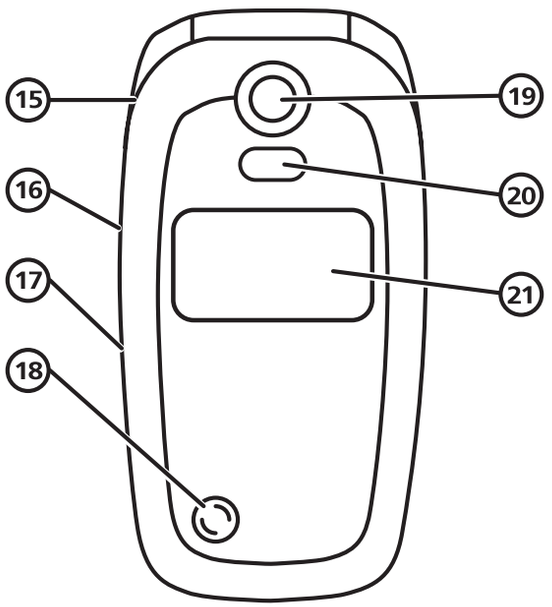
17 **Camera key** activates Camera mode. To activate Camera mode, press and hold until you hear two beeps.

18 **External earpiece**

19 **Camera lens.**

20 **Camera Flash/Message Indicator Light** light flashes when taking a picture or lights when you have a message or missed call.

21 **External screen** displays time, caller ID, signal and battery strength.



⚠ Warning: Inserting an accessory into the incorrect jack will damage the phone.

Using menus

The contents of the main menu are as follows:

BREW Apps**
MobileShop

Web Browser*
Launches the browser

Call History
All Calls
Incoming Calls
Outgoing Calls
Missed Calls
Erase Call Lists
Call History Timer
All Calls Timer

Contacts
View All
Add New
View Groups
Speed Dial List
Voice Dial List
Information

Messages
New Text Msg
New Pix Msg*
Voicemail
InBox
Browser Alerts*
Sent
OutBox*
Saved
Drafts
Msg Settings
Group Lists*
Erase Messages

Camera
Launches the camera

Media Gallery
Camera Pictures
Images
Sounds
Videos

Settings
Silent Mode
Sounds
Display
Convenience
Voice Features
Messaging
Security
Network
Accessories
Gamepad Keymap

Tools & Games
Brick Attack
Race 21™
Doodler
Voice Memo
Scheduler
Alarm Clock
Tip Calculator
Calculator
Timer
Stopwatch

Bluetooth*
On/Off
My Devices
Settings

Phone Info
Build Info
Icon Keys

* Not available on all phones. Check with your service provider.

** Menu name varies by service provider.

Accessing menu items

- From the home screen, press to select **Menu**.
- Press to select **Contacts**.
- Press left, right, up, or down to see menus and options.
- Press to select a menu item.
- Press to back up a menu level.
- Press to return to the home screen.

In this guide, an arrow → tells you to select an option from a menu.

For example, **Menu** → **Settings** means select **Menu**, then select the **Settings** option.

Note: To change the way the menus appear, see "Choosing a menu view" on page 37 for details.

Performing basic functions

To...	From the home screen...
Turn the phone on	Press and wait until the phone beeps.
Turn the phone off	Press and hold until the phone beeps.
Make a call	Enter the number and press .
End a call	Press .
Answer a call	Press .
Access voice commands	Press .
Access voicemail	Press and hold and follow the system prompts.
Verify your phone number	Select **Menu** → **Phone Info** → **Build Info**.
Silence the ringer on an incoming call	Press or then to answer.
Activate voice dialing	Press once and follow the prompts (see page 43).
Launch the browser	Press and hold left.
Record a voice memo	Press and hold right.
Access Call History list	Press down.
Take a picture	Press and hold camera key . Focus on the image and press to select **Capture.**

Understanding screen icons

These icons may appear on your phone's screen.

The phone is operating in IS95 digital mode.

The phone is operating in Analog (FM) mode.

The phone is operating in IS2000 (1X) digital mode.

The phone is receiving a signal. You can make and receive calls. Fewer bars indicate a weaker signal.

A call is in progress.

The phone is not receiving a signal. You cannot make or receive calls.

The phone is roaming outside of its home service area.

High-speed (3G) data service is available and active on your phone. Check with your service provider for availability.

(blinking) The phone is sending high-speed data.

(blinking) The phone is receiving high-speed data.

High-speed data service is available, but the phone is dormant.

The battery is fully charged. The more black bars, the greater the charge.

The alarm clock is set.

The phone is in privacy mode or is accessing a secure Web site.

You have a text message.

You have a voice message.

New voice and text message.

New photo message.

New photo and voice message.

New photo and text message.

New photo, voice and text message.

The phone is set to light up instead of ring.

The phone is set to vibrate or to vibrate and then ring.

The phone is at the home screen. To access **Menu**, press .

The phone is at the home screen. To access **Contacts**, press .

Position location is set to your service provider and to emergency services.

Position location is set to emergency services only.

The phone is in camera mode.

Camera flash mode is ready.

Camera zoom mode is ready.

The phone is in video mode.

Bluetooth wireless technology is enabled (On).

Bluetooth wireless technology is disabled (Off).

2 MAKING AND ANSWERING CALLS

Making a call

Make sure you are in an area where a signal can be received. Look for the symbol on the home screen. The more bars you see in this symbol, the stronger the signal. If there are no bars, move to where the signal strength is better.

When the phone has been idle for a time, it changes to power save mode. When you see "Power Save" on your phone's screen, press any key to return to normal operating mode.

1. Open the flip.
2. Enter the phone number and press .
3. Press or close the flip to end the call.

Making a call using voice commands

You can use voice commands to call a contact from your voice dial list or to dial a phone number. See Voice Commands, Chapter 8 on page 43.

Answering a call

When a call comes in, the phone rings, vibrates, or lights up. The phone number of the caller also appears if it is not restricted. If the number is stored in your Contacts directory, the contact name appears.

- Press to answer the incoming call.

  -or-

- Press to answer the incoming call and turn on the speakerphone.

Answering calls using the flip

You can set the phone to answer immediately when you open the flip. This feature does not apply to incoming data or fax calls.

- Select **Menu** → **Settings** → **Convenience** → **Open to Answer** → **Enabled**.
  - Select **Disabled** to have the phone continue ringing when you open the flip.

Adjusting the volume during a call

- To adjust the earpiece volume during a call, press up or down.

Silencing an incoming call

- Press or .

  Note: In the absence of voicemail, this feature drops the call.

  - or -

- Press then press to answer the call.

This action silences the current call only. The next call will ring as normal.

Redialing a number

- To redial a recent call, press twice to open your Call History list. Highlight a phone number or name and press .

  Tip: To redial the last number called, received, or missed, press three times.

Calling a saved number

If you have already saved a phone number, you can use the Contacts list to find it quickly.

1. From the home screen, press to select **Contacts**.
2. Scroll down the list to find the contact you want to call.
3. Highlight the name and press to dial the number.

Using the speakerphone

Your Kyocera K342 phone has a built-in speakerphone.

- To turn on the speaker, press . If you press during an incoming call alert, you answer the call.

  The icon at the top of the phone screen indicates that the speakerphone is on.
- To turn off the speakerphone, press .

Setting the phone to hold calls

The Hold Call feature allows you to place incoming calls on hold until you are ready to answer them.

Note: This feature will not work if "Open to Answer" is enabled. See "Answering calls using the flip" on page 8.

1. Select **Menu** → **Settings** → **Convenience** → **Hold Call** → **Enabled.**
   – If you have not recorded a hold message, you will be prompted to record one, such as "Please hold. I'll answer in a minute."
2. Record the message twice, as prompted.
3. Select **Save** or **Options** (**Play**, **Re-Record**, or **Exit**).

The next time a call comes in, you will have the option of placing it on hold.

Placing a call on hold

You can place a call on hold once you have enabled this feature.

Note: If you are already on a call and you receive another call, you cannot place the incoming call on hold. It will go to voicemail.

1. When a call comes in, press to select **Hold Call**. The caller will be placed on hold and will hear your recorded hold message.
2. To speak to the caller, select **Answer**.
   - or -

To hang up without speaking to the caller, select **End Call**.

Changing the hold message

1. Select **Menu** → **Settings** → **Convenience** → **Hold Call** → **Re-Record Msg** and follow the prompts.
2. Record the message twice.
3. Select **Save** or **Options** (**Play**, **Re-Record**, or **Exit**).

Dealing with missed calls

When you have missed a call, "Missed Call" appears on your screen unless the caller leaves a voicemail.

- To clear the screen, press to select **OK**.
- To view details of the call, press to select **Calls** then press .
- To return the call, press to select **Calls** then press .

Setting missed call alerts

You can set an alert to beep every five minutes after you have missed a call.

1. Select **Menu** → **Settings** → **Sounds** → **Alerts** → **Missed Call Alert**.
2. Select an option and press .

Viewing recent call details

Details on the last 60 calls you made, received, or missed are stored in the Call History list and are identified by the following icons:

Outgoing call Incoming call

Missed call (flashing)

Viewing recent calls

1. Select **Menu** → **Call History**.
2. Select a list: **All Calls**, **Incoming Calls**, **Outgoing Calls**, or **Missed Calls**.
3. Select a recent call item and press to select **Options,** options may vary:
   - **Save** adds the phone number to the Contacts list.
   - **Send Text Msg** sends a text message to the contact.
   - **Send Picture Msg** sends a picture message to the contact. *Check with your service provider for availablity.
   - **Erase Record** erases the selected call record.

Note: If the phone number has been classified as "secret," you must enter your four-digit lock code to view or edit it. For information on the lock code, see "Changing your lock code" on page 39. To classify a phone number as secret, see "Creating a new contact" on page 18.

Calling recent calls

1. Press and hold down.
2. Highlight the number you want to call and press .

   - or -

1. Select **Menu** → **Call History** → **Outgoing Calls**.
2. Highlight the number you want to call and press .

Erasing recent calls

1. Select **Menu** → **Call History** → **Erase Call Lists**.
2. Select an option: **All Calls, Incoming Calls**, **Outgoing Calls**, or **Missed Calls**.
3. Press to select **Yes**.

Speed dialing

Before you can use speed dialing, you must save a phone number as a contact and assign a speed dial location to it.

- To add a speed dial location to a saved or new contact, see "Customizing a phone number" on page 20.

Using speed dialing

To call a contact that has a speed dial location:

- From the home screen, enter the one- or two-digit speed dialing location and press .

1-Touch dialing

1-Touch dialing is the fastest way to speed dial a contact that has a speed dial location.

Note: You must (1) enable 1-Touch dialing on your phone and (2) have a speed dial location assigned to a contact.

Enabling 1-Touch dialing

- Select **Menu** → **Settings** → **Convenience** → **1-Touch Dialing** → **Enabled**.

Using 1-Touch dialing

To call a contact that has a speed dial location:

- From the home screen, press and hold the speed dialing number. If it is a two-digit number, press the first digit briefly, then press and hold the second digit. For example, if the speed dialing location is 15, press briefly, then press and hold .

Setting up voicemail

Before your phone can receive voicemail messages, you must set up a password and record a personal greeting with your service provider. When you have set up your voicemail, all unanswered calls to your phone are automatically transferred to voicemail, even if your phone is in use or turned off.

1. From the home screen, press and hold .
2. Follow the system prompts to create a password and record a greeting.

Note: If you are having trouble accessing your voicemail, contact your service provider.

Checking voicemail messages

When a voice message is received, your screen displays "New Messages" along with the symbol at the top of your screen. The symbol flashes if the message is urgent.

If you see "New Messages"

1. Press to select **Call**, which initiates a call to your voicemail number.
2. Follow the prompts to retrieve the message.

To clear the screen without checking messages:

- Press to select **Ignore**.

If you see only the symbol

1. Press and hold to initiate a call to your voicemail number or press **Menu** → **Messages** → **Voicemail**.
2. Follow the prompts to retrieve the message.

- You can set the phone to beep or vibrate every five minutes to remind you that you have voicemail.
  See "Setting message alerts" on page 36.

Calling emergency services

Note: Regardless of your 3-digit emergency code (911, 111, 999, 000, etc.), your phone operates as described below.

- Dial your 3-digit emergency code and press .
  - You can call the code even if your phone is locked or your account is restricted. When you call, your phone enters **Emergency mode.** This enables the emergency service exclusive access to your phone to call you back, if necessary. To make or receive regular calls after dialing the code, you must exit this mode.

To exit Emergency mode

When you have completed the emergency call:

1. Press **Exit**.
2. Press **Exit** again to confirm your choice.

Note: To determine who has access to your location, see "Setting position location" on page 42.

Tracking calls

You can track the number and duration of calls made and received on your phone.

1. Select **Menu** → **Call History**.
2. Select a timer:
   - **Call History Timer** tracks all calls you have made and received since you last reset this timer. To reset this timer to zero, press to select **Reset**.

– **All Calls Timer** tracks all calls you have made and received. This timer cannot be reset.

Timing your calls

You can set your phone to beep 10 seconds before each minute passes when you are on a call.

- Select **Menu** → **Settings** → **Sounds** → **Minute Alert** → **Enabled**.

Receiving data or faxes

Your phone may be able to receive certain data or faxes, depending on the system sending the information. For more information, see page 41.

Understanding roaming

Controlling network roaming

Depending on services available from your service provider, you may set the phone to either digital or analog mode. This is useful if you are in an area that borders on digital service and the automatic feature is causing the phone to keep switching between modes.

1. Select **Menu** → **Settings** → **Network** → **Digital/Analog**.
2. Select an option and press OK.
   – **Automatic** automatically switches the phone between digital and analog.
   – **Analog only** sets the phone to work in analog mode only.
   – **Analog call** forces a call into analog mode for the duration of the next call.
   – **Digital only** sets the phone to work in digital mode only.

Setting an alert for roaming

You may use this setting if you want the phone to alert you when you roam outside of your home service area.

1. Select **Menu** → **Settings** → **Network** → **Roam/Svc Alert**.
2. Select an option and press OK.
   – **When no svc** alerts you with three tones decreasing in pitch when service is lost and three tones increasing in pitch when service is acquired again.
   – **On roam change** alerts you with two decreasing tones when roaming service is acquired and three increasing tones when home area service is acquired again.
   – **On any change** alerts you with three increasing tones if there is a change in roaming service or three decreasing tones if the phone loses service.

Setting the roam ringer

You can set a ringer to indicate when an incoming call will be subject to roaming charges.

- Select **Menu** → **Settings** → **Sounds** → **Roam Ringer** → **Enabled.**

Setting Call Guard

You can set the phone to warn you before you answer or place a call while roaming.

- Select **Menu** → **Settings** → **Convenience** → **Call Guard** → **Call Prompt**.
  - The phone now emits a distinctive roam ring to indicate when you are roaming during calls.
  - To accept or place a call while roaming, you must press .

Note: Call Prompt is disabled when the phone is in Emergency Mode.

Using your phone in an airplane

While in an airplane, it is normally required that you turn off your mobile phone because it emits RF signals that interfere with air traffic control. In Airplane mode, however, your phone will not emit RF signals. You cannot make or receive calls, send text messages, use the Web, or Bluetooth Wireless Connectivity but you can play games, use the Scheduler, set the clock, and make emergency calls to designated emergency numbers.
Please check with uniformed personnel before operating your phone in Airplane mode.

Setting Airplane mode

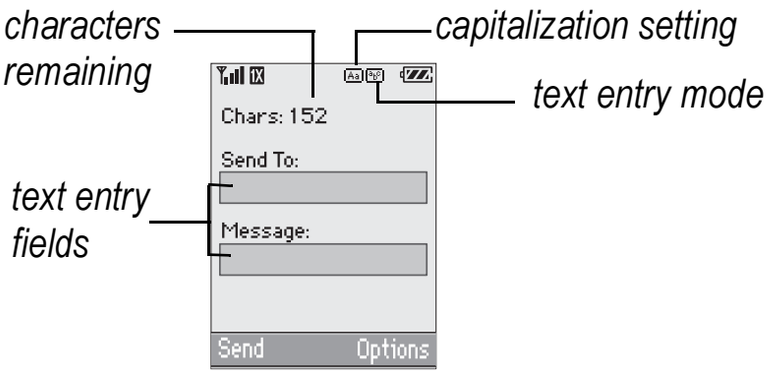
1. Select **Menu** → **Settings** → **Convenience** → **Airplane Mode**.
2. Select **OK** after reading the message.
3. Select **Disabled** or **Enabled**.

3 Entering Letters, Numbers, and Symbols

You can enter letters, numbers, and symbols in contacts, text messages, and your banner.

Understanding text entry screens

The current text entry mode (and capitalization setting, when applicable) are indicated by icons.



Text entry modes

There are six text entry modes:

A>a	Case change	eZi	Rapid Entry
123	Numbers only	&?!	Add Symbol
abc	Normal alpha		Add Smiley

Note: The mode you start in depends on the task you are doing. For example, when entering a phone number, you're in number mode. When entering a name for a contact, you're in normal text mode. See "Changing modes" on page 16.

123 Entering numbers

- To enter a number while in 123 mode, press a number key once.
- To enter a number while in abc or eZi mode, press and hold a number key until the number appears on the screen.

abc Entering words letter by letter

1. Press a key once for the first letter, twice for the second letter, and so on. If your phone is set to Spanish, French, or Portuguese, accented letters are available.
2. Wait for the cursor to move right and enter the next letter.

Note: To enter a space, press #.

eZi Entering words quickly

When you press a series of keys using eZi mode, eZi checks its dictionary of common words and guesses at the word you are trying to spell.

1. For each letter of the word you want, press the key once. For example, to enter the word "any" press 2ABC → 6MNO → 9WXYZ.
2. If the word doesn't match what you want, press 0 NEXT to look at other word matches.
3. When you see the word you want, press #.

&?! Entering symbols

While entering text in normal text mode, you can enter symbols by pressing 1 until you see the symbol you want. Using this method, you have access to the
following symbols:

. @ ? ! - , & : ‘ 1

To access the full set of symbols:

1. From the text entry screen, select **Options**.
2. Select &?! **Add Symbol**.
3. Press up or down to view the list of symbols.
4. Press the number key corresponding to the symbol you want.

Entering smileys

1. From the text entry screen, select **Options**.
2. Select **Add Smiley**.
3. Press up or down to view the list of smileys.
4. Press the number key corresponding to the smiley you want.

Switching default text entry modes

You can change the default text entry mode when creating a text message. This setting applies only to the message body screen, not the “To” screen.

1. Select **Menu** → **Messages** → **Msg Settings** → **Default Text**.
2. Select **Normal Alpha** or **Rapid Mode**.

Changing modes

Sometimes you need to change modes. For example, to enter numbers in an email address while in abc mode, you must change to 123 mode, enter the numbers, and then change back to abc mode to complete the address.

To change text entry modes:

- Press and hold * SHIFT until the icon for the mode you want appears at the top of the screen.
  -or-
- Select **Options** then select a different mode.

Capitalization settings

You can change capitalization at any time while entering text. Simply press * SHIFT to choose upper or lower case while in abc Normal Alpha mode.

Quick reference to text entry

This table gives general instructions for entering letters, numbers, and symbols.

To...	Do this...
Enter a letter	Use abc mode and press a key until you see the letter you want. For more information, see page 15.
Enter a number	Use 123 mode and press a key once to enter its number. For more options, see page 15.
Enter a symbol	In normal text mode, press 1 until you find the symbol you want. See page 16.
Enter a smiley	Use mode and press a key once to enter its number. For more options, see page 16.
Enter a space	Press #.
Erase a character	Press BACK.
Erase all characters	Press and hold BACK.
Move the cursor right or left	Press right or left.
Move the cursor up or down	Press up or down.
Change text entry modes	Press and hold *.
Capitalize any letter	In abc mode, press *. Choose A.
Lowercase any letter	In abc mode, press *. Choose a.
Initial Caps	In abc mode, press *. Choose Aa.
Select soft options on the screen	Press the appropriate key, or .

4 STORING CONTACTS

Use your phone's Contacts directory to store information about a person or company. Each contact entry can have up to six phone numbers, two email addresses, two Web addresses, two street addresses, and a space for notes.

Creating a new contact

1. From the home screen, enter the phone number you want to save, including the area code.
2. Press to select **Save**.
3. Press OK to select **Save New Contact**.
4. Enter a name for the contact.
   - If you need to learn how to enter letters, see "Understanding text entry screens" on page 15.
   - To add a symbol or smiley to the contact name, or to change the text entry mode, press to select **Options**.
5. Either save now or add more contact information.
   - To save now, press to select **Save**.
   - To enter additional phone numbers, email and Web addresses, or notes, press down repeatedly. For help switching between numbers and letters for email or Web addresses, see "Changing modes" on page 16.

Adding a code or extension

When you save the phone number of an automated service, you may include a pause to stop dialing, for example, where you would wait to dial an extension.

1. From the home screen, enter the phone number.
2. Press to select **Options**.
3. Select a type of pause:
   - **Time Pause** causes the phone to stop dialing for two seconds.
   - **Hard Pause** causes the phone to stop dialing until you select **Options** → **Release** while making the call.
4. Enter the remaining numbers.
5. Press to select **Save**.

Customizing your contacts

You can customize each contact in your Contacts directory by assigning ringers, pictures, and number types, or by classifying your contacts as Personal or Business.

Assigning ringers

1. Press to select **Contacts**.
2. Highlight a contact and press OK.
3. Highlight the contact name and press to select **Options**.

4. Select **Ringer** → **Assign Ringer**.
5. Scroll down the list to hear the different ringers and press OK to select one.

Assigning picture ID

1. Press to select **Contacts**.
2. Highlight a contact and press OK.
3. Highlight the contact name and press to select **Options**.
4. Select **Picture** → **Assign Picture**
5. Highlight an option and press to select **OK**.
   - **Camera Pictures** allows you to select a picture from your camera picture folder.
   - **Images** allows you to select an image from your Saved Images or Caller IDs folders.

   Note: With mobile PhoneTools for Kyocera, you can transfer digital pictures to your phone. To purchase MPT or other accessories, visit **www.kyocera-wireless.com/store**.
6. Scroll through the list to view your options and press to assign it to your contact.

Classifying contacts as Personal or Business

1. Press to select **Contacts**.
2. Highlight a contact and press OK.
3. Highlight the contact's phone number and press to select **Options**.
4. Select **Add to Group**...
5. Select **Personal** or **Business** and press OK.

Note: To assign Personal or Business ringers, see "Assigning business and personal ringers" on page 34.

Assigning a contact to a voice dial list

When you assign a contact to your voice dial list you can speak a voice command to call the contact or find a contact's phone information. See "Setting up a voice dial list" on page 43.

Assigning number types

When you assign a number type, an icon is placed in front of a contact number to specify the type of number, such as work, home, or mobile.

1. Press to select **Contacts**.
2. Highlight a contact and press OK.
3. Highlight the contact number and press to select **Edit**.
4. Press down once and press OK.
5. Highlight an option to designate the number as **General**, **Work**, **Home**, **Mobile**, **Pager**, or **Fax** and press OK. You can also add email addresses, street addresses, Web page URLs, and a note. The associated icon will appear next to the entry in your Contacts directory and Recent Calls list.

	general		fax
	work		email address
	home		street address
	mobile		Web page URL
	pager		note

6. Press to select **Save**.

Editing a contact

1. Press to select **Contacts**.
2. Highlight a contact and press .
3. Highlight the contact name or number and press to select **Edit**.
4. Enter your changes and press to select **Save**.

Erasing a contact

1. Press to select **Contacts**.
2. Highlight the contact to erase and press .
3. Select **Options**.
4. Highlight **Erase Contact** and press .
5. Press to confirm.

Sending a vCard

You can send contact information as a text message.

1. Press to select **Contacts**.
2. Highlight the contact to send as a vCard and press .
3. Press to select **Options**.
4. Highlight **Send as vCard** and press . Select an option:
   - **via EMS**
   - **via MMS**
   - **via Bluetooth**
5. Enter a recipient's phone number and press to select **Send**.

Customizing a phone number

1. Press to select **Contacts**.
2. Highlight the contact to edit and press .
3. Press down to highlight the contact number.
4. Press to select **Options**.
5. Highlight an option and press :

   *Check with your service provider for availability.

   - **Call** to call the contact.
   - ***Send Text Msg** brings you to the text messaging screen.
   - ***Send Picture Mes...** brings you to the picture messaging screen.
   - **Add Speed Dial** assigns or removes the speed dial location.
   - **View Number** to see the selected phone number.

- **Erase Number** erases the number from the contact.
- **Secret** makes the number secret so that it will not appear on the screen until the lock code is entered. Secret numbers can be called without a lock code. (For more information, see "Limiting calls" on page 40.)
- **Primary Number** makes this number the first one that shows up when you open the contact.
- **Send as Vcard** send contact information as a text message.
- **Add to Group...** adds the number to a group.

6. Enter the new information and follow the prompts.
7. Select **Save**, if necessary.

Finding contact information

To find a phone number or contact, you can (1) check the Frequent list, (2) search the Contacts directory, (3) use Fast Find.

To use voice commands to find a contact in your voice dial list see "Access contact information using the find command" on page 45.

Checking the Frequent List

From the home screen, select **Contacts**. The last 15 of your most frequently called contacts appear when the Frequent List is enabled. Scroll past the double line to view the All Contacts list.

To enable the Frequent List setting

- Select **Menu** → **Settings** → **Convenience** → **Frequent List** → **Enabled**.

Searching the Contacts directory

1. Select **Contacts** for a list of all contacts.
   To quickly get down the list, enter the first letter of the contact.
   The menu skips to that letter of the alphabet.
   - or -

   Select **Menu** → **Contacts.**
2. Select a search method:
   - **View All** lists all saved contacts.
   - **Speed Dial List**, **Voice Dial List**, **View Groups** selects a contact from the specified list.

Setting Fast Find

With Fast Find, you press one or two keys to view close matches of the number you are looking for.

- Select **Menu** → **Settings** → **Convenience** → **Fast Find** → **Enabled**.

Using Fast Find

1. From the home screen, press the keys corresponding to the letters of the name you want to find. A matching contact or speed dial entry appears.
2. Press down to scroll through matching entries.
3. Highlight the name you want and then press to call the number.

5 Sending and Receiving Text Messages

This chapter describes how to send, receive, and erase text messages from your phone. For information on voicemail messages, see "Setting up voicemail" on page 11.

Important: The features and menus described in this chapter may vary depending on services available in your area. Check with your service provider for details and possible usage charges.

Sending text messages

You can only send text messages to phones that are capable of receiving them or to email addresses.

Creating a text message

1. Select **Menu** → **Messages** → **New Text Msg**.
2. Enter a recipient's phone number or email address:
   - Select **Options** to access your **Recent List, Contacts**, or **Group Lists** and press OK. Select a contact and press OK. Highlight the number field and press OK. For more about group lists, see "Creating group lists" on page 28.
     - or -
   - Enter a new address manually. (To learn how to enter text, see "Understanding text entry screens" on page 15.)
3. Add another recipient if desired:
   - Press to select **Options** then select **Recent List**, **Contacts**, or **Group Lists**.
     - or -
   - Enter a space or comma after the first number then enter another recipient manually.

   Note: You can send a message to up to 10 recipients at once. The messages will be sent one at a time, once to each addressee.
4. When you are done entering addresses, press OK.
5. Enter the message. To learn how to enter text, see "Understanding text entry screens" on page 15.
   - or -
   Add QuickText, symbols, or smileys to your message. See "Including prewritten text and symbols" on page 23 for information.
6. Press to select **Send**. See "Setting sending options" on page 24 for information about how and when you want the message to be received.

Including prewritten text and symbols

During text entry, you can insert QuickText, symbols, or smileys into your message.

1. From the text entry screen, select **Options**.
2. Select an option and press OK:

– **Insert QuickText:** Scroll through the list of options and press OK to select one.
– **Add Symbol:** Scroll through the list and press the corresponding number key to select it.
– **Add Smiley:** Scroll through the list and press the corresponding number key to select it.

3. When you have finished your message, select **Send**. See "Setting sending options" for information about how and when you want the message to be received.

Setting sending options

When you are ready to send a message, you have several options for how and when you want the message to be received.

1. Once you have completed the message, select **Options**:
   – **Add Address** returns to the "Send To" screen to add another recipient without losing the message. Select **Options** to access your **Recent List, Contacts**, or **Group Lists** and press OK.

   Select a contact and press OK.
   Highlight the number field and press OK.
   – **Save Message** saves the message in your **Drafts** folder. This prevents the message from being deleted if you have activated AutoErase and enables you to send the message to others.
   – **Save QuickText** saves the message you have just entered as a prewritten message then returns to the message entry screen so you can send the message.
   – **Settings** allows you to choose from the following after pressing OK:
   • **Request Receipt** alerts you when recipient has received your message.
   • **Set Priority** labels the message as "Urgent."
   • **Callback Number** includes a callback number with the message to let recipients know at what number they can call you back. Select **OK** to include your own number or **Edit** to enter a different callback number.
   • **Send Later** schedules a time to send the message.
   • **Validity period** allows you to set a defined expiration time limit for a message.
2. When you have finished setting options, press BACK to return to the message window.
3. Press ⊙ to select **Send**.

Adding a signature

The signature you create is included at the end of all outgoing messages and is counted as characters in your messages; however, it does not appear in the message creation screen.

To create a signature:

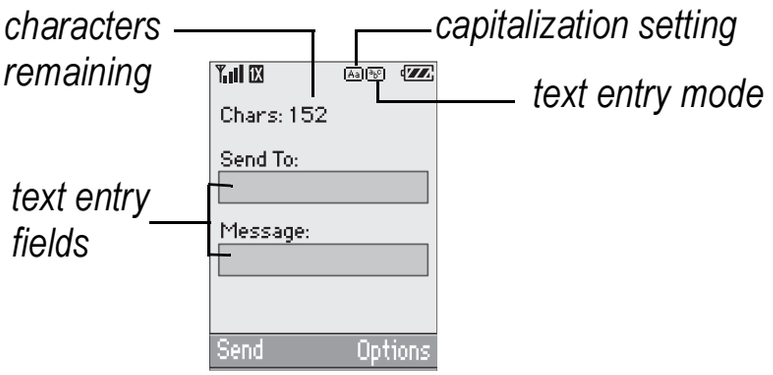
1. Select **Menu** → **Settings** → **Messaging** → **Signature**.
2. Enter your signature in the text field.
3. Select **OK** to save the setting.

Note: The characters in the signature are included in the total character count of the message. See the note under step 5 in "Creating a text message" on page 23.

If you cannot send messages

You may not be able to send or receive messages if your phone's memory is nearly full, or if digital service is not available at the time. To free up memory, erase old messages. See "Erasing messages" on page 27.

Understanding appended messages.



If you go over the character limit for a single message, the phone may automatically append an empty segment to your message to make space.

Note: Not available on all phones. Check with your service provider.

Important: Your service provider will charge you for each message segment.

When you start a message, the maximum character limit appears once you are in the message entry field. This number counts down as you enter characters, until it reaches 0.

If you continue to enter text after this counter reaches 0, a message segment may be appended. When you reach the message size limit, you are prompted to edit the message or alerted that the message is being appended.

Note: Does not apply to all phones. Check with your service provider for information.

Receiving incoming calls while creating messages

- If you don't wish to answer the call, press to select **Ignore**. The phone returns to the message screen.
- To answer the call, press . The message you were working on is saved to the Drafts folder. To return to the message, select **Menu** → **Messages** → **Drafts**. Highlight the message and press . Press to select **Resume**.

Viewing your sent messages

To save your outgoing messages, you must first enable **Save to Sent**.

1. Select **Menu** → **Messages** → **Msg Settings** → **Save to Sent**.

2. Select an option and press OK.
   - **Disabled** turns off **Save to Sent**.
   - **Prompt** allows you to choose whether or not to save your message when you send it.
   - **Enabled** automatically saves all successfully sent messages in the **Sent** folder.

To view successfully sent messages:

1. Select **Menu** → **Messages** → **Sent**.
2. Press up or down to scroll through the list of messages. One of the following symbols appears next to each message:

	The scheduled message will be sent at the scheduled time. You cannot cancel delivery of the message.
	The scheduled message has been sent and will be delivered as scheduled. You cannot cancel delivery of the message.
	The message has been received.
	The message has been received and opened. (This symbol may not be available. Check with your service provider.)
	The message has been sent to more than one recipient.
	The message has never been sent or has not been sent since it was last modified. You can cancel delivery of the message.

Viewing failed or pending messages

Failed or pending messages are stored in your **OutBox**. To view your **OutBox**:

1. Select **Menu** → **Messages** → **OutBox.** A list of all failed or pending messages appears.
2. Scroll through the list of messages and press OK to read one. One of the following symbols appears next to each message:

	The message is pending and will be sent when possible. You can cancel delivery of the message.
	The message cannot be sent because service is not available. An alert appears on your phone if the message cannot be sent.

Retrieving text messages

When a text message is received, your screen displays "New Messages" with the symbol at the top of your screen. The symbol flashes if the message is urgent.

If you see the "New Messages" note

- To view the message, press to select **InBox**, highlight the message, and press to select **View**.
- To **Ignore** the message, press .

Note: If you receive a new message while you are reading a message, the one you are reading will be replaced by the new one. You can find the older message in the **InBox**:

- Select **Menu** → **Messages** → **InBox**.

If you see the ✉ symbol

1. Select **Menu** → **Messages** → **InBox**. A list of all your received messages appears.
   – ⚠ indicates an "Urgent" message.
2. Scroll through the list of messages and press OK to read one.

Reading the message

The options available to you may vary. Check with your service provider.

1. If the text message is long, press ▼ down to view the entire message.
2. When you are finished, you can **Reply** to the sender, **Erase** the message, **Save** the message to your **Saved** folder, or set additional **Options** for the message:
   – **Erase** the message.
   – **Lock Msg** to protect the message from being accidentally deleted.
   – **Forward** the message.
   – **Reply with Copy** to reply to the message with a copy of the original attached.
   – **Save Message** to save the message.
   – **Save as QuickText** to save the text from the message as QuickText, which you can insert into other messages. Graphics are not saved as part of QuickText. (For more about QuickText, see page 29.)
   – View **Sender** information.
3. Select **Done**.

Note: The ☒ symbol indicates that a graphic did not come through. It may be too large or incorrectly formatted.

Setting message alerts

You can set your phone to alert you of incoming text messages. For more information, see "Setting message alerts" on page 36.

Erasing messages

It is a good idea to erase old messages to free up memory in your phone.

You have the option of erasing text messages and pages as you send or read them, erasing them one at a time from the list in the OutBox or InBox, or erasing them all at once.

Erasing single messages

1. Select **Menu** → **Messages**.
2. Select the type of text message you want to erase and press OK: **InBox**, **OutBox**, **Sent**, or **Saved**.
3. Highlight the message to erase and press OK.

4. Select **Options**.
5. Select **Erase** to erase the message. A message appears: "Erase this message?"
6. Select **Yes** to erase the message.

Note: You can erase a scheduled message from the **OutBox**, but you cannot cancel delivery of the message.

Erasing all messages

1. Select **Menu** → **Messages** → **Erase Messages**.
2. Select a folder from which to erase all messages: **Erase InBox**, **OutBox**, **Sent**, **Saved Folder, Drafts Folder,** or **All Messages.** To erase messages from all folders, select **All Messages**.
3. A message appears: "Erase all messages?" Select **Yes** to erase messages or **No** to cancel.

Erasing messages automatically

Use this setting to have old messages automatically erased when memory is low.

- Select **Menu** → **Messages** → **Msg Settings** → **Auto-Erase** → **Old InBox Msgs**.

  Older messages will be erased as new messages are received.

Customizing message settings

To make messaging easier, you can customize settings for sending and receiving messages.

Creating group lists

You can create and save a list of multiple recipients. Your Kyocera K342 phone stores five group lists with up to 10 recipients per list.

1. Select **Menu** → **Messages** → **Group Lists** → **Create New**.
2. Enter a name for the list. For help entering text, see "Understanding text entry screens" on page 15.
3. Select **Next**.
4. To enter the first phone number or email address, select an option:
   - **Recent List** to select numbers from your Recent List.
   - **Enter from scratch** to enter the phone number or email address manually.
   - **Contacts List** to select numbers from your phone book.
5. Locate the contact number and press OK.
6. Select **Options** → **Recent List** or **Contacts**.
7. Locate the contact number and press OK.
8. When finished, select **Done**.
9. To send a message to your new group, see "Sending text messages" on page 23.

Creating and editing prewritten messages (QuickText)

Your phone comes with prewritten (QuickText) messages, such as "Please call me," which you can insert into the body of a text message. You can edit these messages and create new ones. Your phone will store up to 40 QuickText messages, with up to 100 characters per message.

1. Select **Menu** → **Messages** → **Msg Settings** → **Edit QuickText**.
2. To create a new pre-written message, select **New Msg**.
   -or-
   To edit an existing pre-written message, highlight the message and select **Edit**.
3. Enter or edit the text and press to select **Save**. For help entering text, see "Understanding text entry screens" on page 15.

Note: You can also save a message you have written or received as QuickText. See "Setting sending options" on page 24 or "Reading the message" on page 27.

6 Sending and Receiving Multimedia Messages

Sending multimedia messages

You can only send multimedia messages to phones that are capable of receiving them or to email addresses.

Note: Multimedia messaging is not available on all phones. Check with your service provider.

Multimedia messages have a predetermined character and file size limit. When you reach the character and file size limit for a single multimedia message, you must edit the message to meet the size limitation. For details, check with your service provider.

Creating a picture message

1. Select **Menu** → **Messages** → **New Pix Msg**.
2. Enter the recipient's phone number or email address in the **To** field.
3. To add additional recipients:
   - Enter a space or comma after the first phone number or email address, then enter another recipient manually, or
   - Press to select **Options**. Then select **Recent List**, **Contacts** or **Group Lists**. Press to select a recipient.

   Note: You can send one multimedia message to a maximum of 10 recipients.
4. Press down once to enter brief text in the **Subject** field.
5. Press down once to enter a brief text message in the **Text** field.
6. Press down to enter the **Image/Video** field.

   Note: You may add only one picture or one video per multimedia message.
7. Press to select **Options.** Select an option:

- **Take Picture** to instantly take a new photo and attach it to your message.
- **Record Video** to instantly record a video and attach it to your message.
- **Media Gallery** to access all picture and sound files in the phone:
  - **Camera Pictures** displays your photos taken in a table/thumbnail view.
    - Highlight a photo to add to the multimedia message. Press to choose **Select.**
  - **Images** displays stored images on the phone.
  - **Videos** displays stored videos on the phone.

  Note: See "Using the Camera" on page 48 for instructions on taking pictures and recording video.

8. Press down to enter the **Sound** field and press to select **Options.** Choose:

- **Record Sound** to instantly record a new sound and attach it to your message.
- **Media Gallery** to display a list of categories that contain saved or downloaded sounds and voice memos.
  - Highlight **Saved Sounds**. Press to select **OK.** Highlight a sound to add to the multimedia message. Press to **Select** it.

  Note: You may add only one new or stored sound per multimedia message sent.

9. Before sending your message, press to select additional **Options.** Choose:
   - **Preview Message** plays your multimedia message prior to sending.
   - **Save Message** allows you to save your multimedia message to the Drafts Folder and send it later.
   - **Add Address** allows you to add additional addresses to your multimedia message prior to sending it.
   - **Message Priority** allows you to send your multimedia message with Normal or Urgent priority.
10. Press to select **Send**. This will send your multimedia message.

Receiving multimedia messages

There are two settings for receiving a multimedia message on your K342 phone: **Auto receive** (default) and **Prompt**.

Auto receive mode

When a multimedia message is received, it is automatically downloaded onto your phone.

The alert "New Message(s)" appears along with the text "Message Received. View now?"

- **To View** the multimedia message, press .
- To view **Later,** press .

Note: If a multimedia message is received during a call, then the phone downloads the message approximately one minute after the last key is pressed.

Prompt mode

When a multimedia message is received, your screen displays the alert "New Message(s)" along with the question "Retrieve Now?"

- To **View** the multimedia message, press .
- Select **Erase** to never download the multimedia message.
- To view **Later,** press .

Note: If a multimedia message is received during a call, then the phone screen displays the alert "New Message(s)" after the call ends.

To activate Prompt mode:

1. Select **Menu** → **Messages** → **Msg Settings**.
2. Highlight **Auto Retrieve** and press OK.
3. Press up or down to select **Disabled** and press OK.

   Note: Selecting Disabled will prompt you for download when a PIX alert is received.

Viewing multimedia messages

When you receive a multimedia message, a ✉ appears on your phone's screen and remains until all messages are viewed. The message is stored in the InBox until the full message has been received, regardless of the auto receive or prompt setting.

1. Press to **View** the multimedia message. If the message is long, press down to view the entire multimedia message.
2. Press to select **Options.** Press down to highlight additional options for the multimedia message (options vary according to selection):

   Note: The options available to you may vary. Check with your service provider.

   - **Mute** to silence the message.
   - **Erase** allows you to delete the currently displayed multimedia message.
   - **Forward** launches the message creation screen, allowing you to forward the multimedia message. The original address will not be shown, nor will the graphic, sound, and text fields.
   - **Lock Msg** to avoid accidentally erasing it.
   - **Message Info** displays multimedia message information (priority, sender, subject, time sent and received, and message size).
   - **Play Video** plays the video in the multimedia message.
   - **Replay** plays the multimedia message again from the beginning.
   - **Done** exits the multimedia message.
   - **Call** initiates call to sender of multimedia message.
   - **Save Picture** saves the currently viewed picture embedded in the multimedia message.
   - **Save Video** saves the video embedded in the multimedia message.
   - **Save Sound** saves the current sound embedded in the multimedia message.
   - **Save Address** extracts email addresses, phone numbers, and/or URLs from the sender information and multimedia message body.
   - **Save as QuickText** saves the text in the multimedia message to the QuickText list.
   - **Save Message** saves the multimedia message to the Saved Folder on the phone.
3. When you are finished viewing the multimedia message, select **Reply** or press 6.

7 CUSTOMIZING YOUR PHONE

The contents of the **Settings** menu are as follows.

Silent Mode
Vibrate Only
Vibe then Ring
Lights Only
Normal Sounds

Sounds
Ringer Volume
Ringer Type
Business Ringer
Personal Ringer
Roam Ringer
Flip Open
Flip Closed
Pwr On/Off Sound
Key Volume
Key Length
Key Sound
Alerts
Smart Sound
Minute Alert
DTMF Tone
Earpiece Volume
Spkrphone Volume

Display
My Banner
My Ticker
Main Menu View
Color Themes
Wallpaper
Screensaver
Backlighting
Auto-Hyphen
Language
Time/Date Format
Contrast
Brightness

Convenience
Airplane Mode
Open to Answer
Fast Find
Frequent List
Hold Call
1-Touch Dialing
Web Prompt
Call Guard

Voice Features
Automatic Add
Expert Mode
Display Results
Digit Lengths
Voice Answer
Voice Wake-Up
Voice Training

Messaging
Alerts
Signature
Edit QuickText
Auto Retrieve
Callback Number
Text Msg Receipt
Pict Msg Receipt*
Save to Sent
Auto-Erase
Default Text
Voicemail #

Security
Lock Phone
Limit Calls
New Lock Code
Erase Contacts
Emergency Numbers

Network
Data/Fax Calls
Privacy Alert*
Set Phone Line*
Roam/Svc Alert
Roam Option
Digital/Analog
Location

Accessories
Pwr Backlighting
Headset Ringing
Auto-Answer
Com Port Speed
TTY Device

Gamepad Keymap

*Not available on all phones. Check with your service provider.

Silencing all sounds

Your phone is set to make sounds when you receive calls, press keys, navigate through menus, receive alerts (such as new messages), open or close the flip, and when turning the phone on or off.

You can silence all sounds and set the phone to vibrate or light up when you receive calls and alerts.

Setting the phone to vibrate or light up

1. Select **Menu** → **Settings** → **Silent Mode**.
2. Choose an option and press OK:
   - **Vibrate Only**: The phone vibrates for the duration of the incoming call or other alerts. appears.
   - **Vibe then Ring**: The phone vibrates for the first 10 seconds and then rings for the remainder of the incoming call alert. appears.
   - **Lights Only**: The phone lights up for the duration of the incoming call or other alerts. appears.
   - **Normal Sounds**: The phone rings for the incoming call or alert (in effect, returns phone to a non-silent mode).

Note: The phone will ring when it is attached to an external power source (such as a charger), even if all sounds have been silenced.

Shortcut to Vibrate Only mode

- Press and hold #.

Turning sounds back on

- Press and hold #.

Choosing ringers

Your Kyocera K342 phone has multiple ringers you can choose to use for incoming calls.

1. Select **Menu** → **Settings** → **Sounds** → **Ringer Type**.
2. Scroll down the list to hear the different rings.

   You can also press to select **Options** to access ringers in your **Saved Sounds** folder.
3. Press OK to select one.

Note: Downloaded ringers are added to the end of the standard list of ringers.

Assigning business and personal ringers

You can assign ringers to contacts classified as Business or Personal in your Contacts directory.

Note: To classify a contact as Business or Personal, see page 18.

1. Select **Menu** → **Settings** → **Sounds**.
2. Highlight **Business Ringer** or **Personal Ringer** and press OK.
3. Select a ringer and press OK.

   You can also press to select **Options** to access ringers in your **Saved Sounds** folder.

Setting sounds for your phone

You can set your phone to sound tones when you open and close the flip and when you turn the phone on and off. Sounds will not occur during an incoming call, if you are in a call, or if a headset or hands-free car kit is attached to your phone.

Set sound when flip opens

1. Select **Menu** → **Settings** → **Sounds** → **Flip Open.**
2. Scroll through the list to hear the sounds and press OK to select one.

Set sound when flip closes

1. Select **Menu** → **Settings** → **Sounds** → **Flip Closed.**
2. Scroll through the list to hear the sounds and press OK to select one.

Set sound when phone powers on or off

- Select **Menu** → **Settings** → **Sounds** → **Pwr On/Off Sound** → **Enabled**.
  - To deselect this sound, select **Disabled**.

Adjusting volume

You can adjust the earpiece, speakerphone, and ringer volume as well as key tones.

Adjusting the earpiece volume

To adjust the earpiece volume manually during a call, press or up or down.

To set the earpiece volume:

1. Select **Menu** → **Settings** → **Sounds** → **Earpiece Volume**.
2. Press right to increase the volume, or left to decrease the volume.
3. Press to select **Save**.

Using smart sound

You can set a baseline volume that the phone uses to automatically adjust the earpiece volume when there is a change in the amount of noise around you or the caller's voice.

- Select **Menu** → **Settings** → **Sounds** → **Smart Sound**→ **Enabled**.

Adjusting the ringer volume

1. Select **Menu** → **Settings** → **Sounds** → **Ringer Volume**.
2. Press right to increase the volume, or left to decrease the volume.
3. Press to select **Save**.

Adjusting speakerphone volume

1. Select **Menu** → **Settings** → **Sounds** → **Spkrphone Volume**.
2. Press right to increase the volume, or left to decrease the volume.

3. Press to select **Save**.

Adjusting key tone volume

You can change the volume of the tones the phone makes when you press the keys.

1. Select **Menu** → **Settings** → **Sounds** → **Key Volume**.
2. Press right to increase the volume, or left to decrease the volume.
3. Press to select **Save**.

Setting key length

You can change the duration of the tones the phone makes when you press the keys.

1. Select **Menu** → **Settings** → **Sounds** → **Key Length**.
2. Choose **Normal** or **Long** and press OK.

Setting message alerts

You can choose how you want be alerted of incoming voicemail, pages, or text messages.

1. Select **Menu** → **Settings** → **Messaging** → **Alerts**.
2. Select the type of alert: **Message Alert**, **Page Alert**, or **Voicemail Alert**.
3. Press OK to select an option:
   - **Vibrate, Beep, Freeway, Game, Bloop, Winner, Zilofon** sets the phone to alert you once when a new message is received.
   - **Vibrate & Remind**, **Beep & Remind, Fwy & Remind, Game & Remind, Bloop & Remind, Winner & Remind, Zilofon & Remind** sets the phone to notify you once when a new message is received and then notify you again every five minutes. To stop a reminder alert, press OK to select **Ignore**.
   - **Disabled** turns off message alerts.

Using shortcuts

From the home screen, press in one of four directions to access three shortcuts and one custom menu.

Up: Access your Custom Menu
Down: Access Call History
Left: Launch Web Browser
Right: Record Voice Memo

Creating and updating your custom menu

You can create a custom menu that contains your favorite features. After you set up your menu, simply press and hold up to access it.

1. Press and hold up to launch **Custom Menu**.
2. Select **Edit**.
3. Scroll through the available options and press OK to select or deselect options.

– You may select more than one feature. Items appear in alphabetical order in the menu.

4. Press to select **Save**.

Choosing a different language

Your phone may display alternative languages.

1. Select **Menu** → **Settings** → **Display** → **Language**.
2. Select a language and press OK.

Personalizing the screen

Changing your banner

The banner is the personal label for your phone. It appears on the home screen above the time and date. The banner can be up to 14 characters long.

1. Select **Menu** → **Settings** → **Display** → **My Banner**.
2. Press to select **Edit**.
3. Press BACK to clear the screen.
4. Enter your new text.
5. Press to select **Save**.

Choosing a menu view

Three menu views are available: Wheel, Graphic, and List.

1. Select **Menu** → **Settings** → **Display** → **Main Menu View**.
2. Select an option and press OK.
   – **Graphic** displays icons of each menu item, with its name at the bottom of the screen.
   – **List** displays a list of each menu item.
   – **Wheel** displays a rotating graphic image of the menu items.
3. Press to return to the home screen. The next time you select **Menu**, you will see the menu view you selected.

Adjusting the backlighting

Your screen lights up while you are in a call or when you press a key on the keypad. However, you can set the length of time that bright backlighting remains on.

1. Select **Menu** → **Settings** → **Display** → **Backlighting** → **Duration**.
2. Select an option and press OK:
   – **7 seconds**, **15 seconds**, or **30 seconds**—(Default) Turn backlighting on for 7, 15, or 30 seconds after your last keypress.
   – **7 sec. & in call**, **15 sec. & in call**, or **30 sec. & in call**—Turn backlighting on for the duration of a call, and for 7, 15, or 30 seconds after your last keypress.

Note: The "in call" settings drain the battery more quickly.

Using Power Save Mode

You can conserve battery life by activating Power Save mode to dim the backlight set in the procedure above. The backlighting appears for the selected duration but is less bright than with Power Save off.

- Select **Menu** → **Settings** → **Display** → **Backlighting** → **Pwr Save Mode** → **On**.

Setting power backlighting

You can set backlighting to remain on when an external power source, such as the AC adapter, is used with the phone.

Note: Power backlighting may not be available with the optional desktop charger or other accessories.

Tip: Use the power backlighting as a night light when traveling.

1. Select **Menu** → **Settings** → **Accessories** → **Pwr Backlighting**.
2. Select **Always On** to keep backlighting on.

   Note: The battery charges more slowly when power backlighting is on.

Changing the display contrast

1. Select **Menu** → **Settings** → **Display** → **Contrast**.
2. Press left or right to adjust the contrast and select **Save**.

Setting numbers to auto-hyphenate

Auto-hyphenation, when enabled, automatically inserts hyphens into your phone numbers to be consistent with the U.S. dialing plan.
For example, 1-222-333-4444.

- Select **Menu** → **Settings** → **Display** → **Auto-Hyphen** → **Enabled**.

Selecting a screen saver

Screen savers appear on the home screen when the flip is open or closed and are activated 10 seconds after the last keypress. Incoming calls and alerts override screen savers.

1. Select **Menu** → **Settings** → **Display** → **Screensaver**.
2. Highlight a screen saver and press OK. The image displays.
3. Press to assign the screen saver.
4. Press to return to the home screen and wait 10 seconds to view the screen saver you chose.

   Note: Downloaded screen savers are added to the end of the list.

Selecting wallpaper

Wallpaper appears on the home screen.

1. Select **Menu** → **Settings** → **Display** → **Wallpaper**.

2. Highlight a wallpaper design from the standard list or press to select additional **Options**.
   - **Take Picture** allows you to take a picture.
   - **Camera Pictures** allows you to select a picture from your folder.
   - **Images** allows you to select an image from your Image folders.
3. Follow the prompts to save your selection.
4. Press to return to the home screen.

Selecting a color theme

You can select a color theme for the display background of your phone.

1. Select **Menu** → **Settings** → **Display** → **Color Themes**.
2. Scroll through the options to view the color themes and press to select one.

Choosing a different time/date format

1. Select **Menu** → **Settings** → **Display** → **Time/Date Format**.
2. Highlight an option and press .

Creating a secure environment

This section describes all the features involved in securing your phone and preventing access to personal information. All security features are shielded by a four-digit lock code.

Changing your lock code

The lock code is typically 0000 or the last 4 digits of your phone number.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **New Lock Code**. A message appears: "Change Code?"
4. Press to select **Yes** and enter a new four-digit code.
5. Enter your new lock code again.

Locking your phone

When your phone is locked, you can call only emergency numbers or your service provider's number. You can still receive incoming calls.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **Lock Phone**.
4. Highlight an option:
   - **Never** does not lock the phone.
   - **On power up** locks the phone every time you turn it on.
   - **Now** locks the phone immediately.
5. Press .

Unlocking the phone

1. From the home screen, press to select **Unlock**.
2. Enter your four-digit lock code.

Designating emergency numbers

The emergency numbers feature allows you to specify three personal phone numbers that can be called when the phone is locked.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **Emergency Numbers**.
4. Select an **Unassigned** slot.
5. Enter the phone number, including the area code. Do not enter 1 before the area code.
6. Press ⊙ to select **Done**.

Notes:

- To make a call to an emergency number from a locked phone, you must dial the number (including area code) exactly as it was stored in Emergency Numbers.

Limiting calls

You can limit the calls that can be made from your phone to emergency numbers, your contacts, and your service provider's numbers.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **Limit Calls**.
4. Choose an option and press OK:
   - **No Limit** limits no calls.
   - **Limit Outgoing** calls only. Incoming calls can still be received and answered.
   - **Limit All** calls, both incoming and outgoing.

Erasing all contacts

You can erase all entries from your Contacts directory.

1. Select **Menu** → **Settings** → **Security**.
2. Enter your four-digit lock code.
3. Select **Erase Contacts**.
4. Select **Yes** to erase all contacts. A message appears: "Erase ALL Contacts?"
5. Press ⊙ to select **Yes** to erase all contacts.

Network settings

Switching between phone lines

Your phone can have two service accounts, or phone lines, associated with it. Each phone line has its own phone number.

When you are using one line, you cannot receive calls from the other. It would be as if the phone were "off" for that number. Your voicemail, however, will still take messages. All contacts and settings are shared for both lines.

Note: You must first establish a second phone line with your service provider. Once established, a second phone number becomes available in the menu for selection:

1. Select **Menu** → **Settings** → **Network** → **Set Phone Line**.

2. Select one of the two lines and press OK.

Data Settings

Setting Com port speed

The Com Speed sets the data rate at which your phone connects to a laptop or PC, or at which it sends and receives over-the-air text messages.

1. Select **Menu** → **Settings** → **Accessories** → **Com Port Speed**.
2. Select the speed. The options are: **19.2 kbps**, **115.2 kbps** (default), **230.4 kbps**, and **Other**.

Note: There may be a higher charge for making calls using high-speed data in areas where 1X service is available. Check with your service provider for details.

Setting the phone to receive data or faxes

Your phone may be able to receive certain data or faxes, depending on the system sending the information. You cannot receive voice calls while the phone is in data/fax mode.

To receive data or faxes, you must connect the phone to a laptop or PC and switch the phone from voice mode to data/fax mode.

Note: To purchase a cable, call 800-349-4188 (U.S.A. only), 858-882-1410, or visit **www.kyocera-wireless.com/store**.

1. Connect the phone to the laptop or PC.
2. Set the Com speed.
3. Select **Menu** → **Settings** → **Network** → **Data/Fax Calls**.
4. Press OK to select an option:
   - **Voice only** allows only voice calls.
   - **Fax**, **next call** or **Data**, **next call** sets the phone to fax mode or data mode for the next incoming call or the next 10 minutes.
   - **Fax**, **until off** or **Data**, **until off** forces the phone into fax mode or data mode until the phone is turned off.

Note: You cannot receive voice calls while the phone is in data/fax mode.

Connecting to a TTY/TDD device

You can connect the phone to a TTY device for the hearing impaired. **Note:** Enable TTY only when using the phone with a TTY device.

1. Connect the TTY device to the phone.
2. Enter #SPACE #SPACE 8TUV 8TUV 9WXYZ from your keypad.
3. Press the left soft key to select the **TTY** option.
4. Close the **Information** window by pressing the left soft key to select **OK**.
5. Highlight **TTY On** and press OK.

Setting position location

This setting allows you to share your location information with network services other than emergency services (For example: 911, 111, 999, and 000) in markets where service has been implemented.

Note: This feature works only when your phone is in digital mode. You do not have the option of turning off the locator to emergency services.

1. Select **Menu** → **Settings** → **Network** → **Location**.
2. Select **911 Only** or **Location On**.
   - **911 Only** (default) shares your position information only with emergency services when you call your 3-digit emergency code (911, 000, 111, etc.).
   - **Location On** shares your position information with your service provider's network, in addition to emergency services.

8 VOICE COMMANDS

Voice command feature allows you to use voice commands to call a contact, dial a phone number, access menus, or find contact information from your voice dial list.

Note: You cannot use voice recognition to end a call; you must press when the flip is open.

Setting digit lengths

Allows you to set the number of digits used for a phone number in your voice dial list.

1. Select **Menu** → **Settings** → **Voice Features** → **Digit Lengths**.
2. Highlight an option and press OK.
   - **North American** allows 7, 10, and 1+10 digits in a phone number.
   - **Permit All** allows 4 - 14 digits in a phone number.

Setting up a voice dial list

To call or find a contact using voice dial you must add the contact to your voice dial list. The contact name must not have more than three words or components in a contact name for voice dialing recognition.

Adding a contact to your voice dial list

1. Select **Menu** → **Contacts** → **Voice Dial List**.
2. Highlight the contact, the phone responds with the name you highlighted.
3. Press OK after each contact you want to include in your voice dial list. A checkmark tag is placed in the box next to the contact's name.
4. Press to select **Save**.

Removing a contact from your voice dial list

1. Select **Menu** → **Contacts** → **Voice Dial List**.
2. Highlight the contact, the phone responds with the name you highlighted.
3. Press OK. The checkmark is removed.
4. Press OK to save.

Automatically add a new contact to your voice dial list

You can set the phone to automatically add a contact to your voice dial list when you first enter a phone number of a new contact.

1. Select **Menu** → **Settings** → **Voice Features** → **Automatic Add**.
2. Highlight **Enabled** and then press OK.

Using voice commands

1. Press to initiate voice commands.

   You will hear a voice prompt, "Say a Command".

2. Say a command and then follow the voice prompts.

   – **Contact <Name>** - allows you to make a voice command call to a recipient that is in your voice dial list.

   – **Dial Number <Number>**- allows you to make a call by speaking the digits of a phone number.

   – **<Shortcut Name>** - provides a shortcut to menu items.

   – **Find Contact** - allows you to find a contact from your voice dial list.

   Note: If the phone does not recognize your voice see "Training voice recognition" on page 47.

Call a contact using the contact name command

1. If you haven't already done so, add the person you wish to call to the Voice Dial List see "Adding a contact to your voice dial list" on page 43.
2. From the home screen, press . The phone responds: "Say a command."
3. Say "Contact" and then the name of the person you want to call.

   Note: The phone responds, "Please repeat" or "Say a name" if it does not recognize the name. If the name you spoke matches a contact in the Voice Dial List, the phone responds: "Name, correct?" Say Yes to make the call, No to select a similar name, or Cancel to cancel the phone call.

   Note: If the phone finds multiple voice tags that sound like the name you said, the phone will list the names, you will be asked to verify which name you want to call. Say **Yes** when you hear the correct name. Say **No** when you hear an incorrect name.

4. Press to end the call.

Call a contact using the dial number command

When using digit dialing, you speak digits to dial a phone number.

1. From the home screen, press . The phone responds: "Say a command."
2. Say "**Dial Number**" and then speak the digits of the phone number you want to call. If you pause, the phone will prompt you to "Say a number".

   The phone responds: "Did you say (Number)".

3. Say,

   – **Yes** to connect.

   – **No** to select a similar name.

   – **Cancel** to cancel the search.

Display results

You can set the phone to display up to three voice recognition contact's when calling or searching for a contact.

1. Select **Menu** → **Settings** → **Voice Features** → **Display Results**.
2. Highlight an option and press OK.
   - **Single Best** displays one contact.
   - **Three Best** displays up to three contact's.

Access menus using the shortcut name command

You can use voice commands as a shortcut to some of the phone's menus.

1. From the home screen, press . The phone responds: "Say a command."
2. Say the name of the menu item you want to access or say, "Shortcut" to view a list of menu items and then say the menu item name.
3. The phone responds: "Say one of the Shortcuts".
4. Say the name of the shortcut you want to access.

Tip: Press and hold to access voice shortcuts quickly.

Access contact information using the find command

You can use voice commands to find contact information for contact's that are in your voice dial list. To add a person to your Voice Dial List see "Adding a contact to your voice dial list" on page 43.

1. From the home screen, press . The phone responds: "Say a command."
2. Say "Find Contact" The phone responds: "Say a name."
3. Say the name of the person you want to find.
4. The phone responds: "Correct?". Say,
   - **Yes** to connect.
   - **No** to select a similar name.
   - **Cancel** to cancel the search.

Enabling expert mode

When export mode is enabled, instead of speaking a command following the initial voice prompts, you can speak the command after you hear a tone.

Select **Menu** → **Settings** → **Voice Features** → **Expert Mode**.

- **Normal** sets the phone to the default voice prompts.
- **Expert** sets the phone to sound a tone instead of a voice prompt.

Using voice features with hands-free car kits

You can use voice commands to make a phone call or to answer the phone only if your phone is connected to a professionally installed Kyocera hands-free car kit (sold separately).

Note: The following features apply only to installed hands-free car kits unless noted.

To shop for hands-free car kits, visit **www.kyocera-wireless.com/store** or call 800-349-4188 (U.S.A. only) or 858-882-1410.

Waking up the phone

If your phone is connected to a Kyocera installed hands-free car kit, you can use the voice command to activate the phone to make a phone call.

To activate the Voice Wake-up setting:

- Select **Menu** → **Settings** → **Voice Features** → **Voice Wake-Up** → **With accessory.**

To wake up the phone:

1. Say "**Wake Up**" and listen for a tone.
2. Say "**Wake Up**" again until you hear two tones.

If the phone does not recognize your "Wake up" command, see "Training voice recognition" on page 47.

Answering the phone

If your phone is attached to a hands-free car kit, you can set it to (1) answer automatically or (2) answer using a voice command.

Answering automatically

You can set your phone to answer automatically.

Note: This setting also works with the portable hands-free car kit.

- Select **Menu** → **Settings** → **Accessories** → **Auto-Answer** → **After 5 secs**.

Answering using voice commands

To use a voice command to answer an incoming call using the installed hands-free car kit, turn **Auto-Answer** off.

- Select **Menu** → **Settings** → **Accessories** → **Auto-Answer** → **Disabled**.

To activate the Voice Answer setting:

1. Select **Menu** → **Settings** → **Voice Features** → **Voice Answer**.
2. Highlight **With accessory** and press OK.
3. Select **Menu** → **Settings** → **Silent Mode** → **Normal Sounds**, then press OK.

To answer a call:
When you receive an incoming call, the phone responds: "Incoming call, answer?" or "Incoming roam call, answer?" If the caller is recognized as a contact entry in your phone, then the phone will say "Incoming call from (Name), answer?"

- Say "**Yes**" or press any key except 6.

Ignoring an incoming call

To ignore an incoming call, do one of the following:

- Say "**No**" and press 6 to silence the alert.
- Remain silent. The voice alert repeats twice and the phone rings once, then returns to the home screen.

Training voice recognition

If your phone is having trouble recognizing your voice, you can train it by speaking number commands.

1. Select **Menu** → **Settings** → **Voice Features** → **Voice Training**.
2. Read the message and press OK to select **OK**.
3. Select **Train Numbers**. Read the message and press OK to select **OK**.
4. Follow the prompts displayed on the screen. Speak each number until training is complete.

Untrain voice recognition

Allows you to untrain voice recognition if your phone is having trouble recognizing your voice.

1. Select **Menu** → **Settings** → **Voice Features** → **Voice Training**.
2. Read the message and press OK to select **Ok**.
3. Select **Untrain Numbers**. Read the message and press OK to select **Yes**.
4. To retrain voice recognition see"Training voice recognition" on page 47.

9 USING THE CAMERA

Tips before operating your camera

- You cannot activate the camera while on an active call or while browsing files in the media gallery.
- Once the camera is active, the home screen acts as the viewfinder.
- If you get a "Low memory" error, check your resolution and quality compression settings. See "Setting up the camera for photos" on this page.
- If there is no activity within 45 seconds after you turn your camera on, the camera quits and returns to the previous launch point.
- Menu settings and options can only be accessed when the camera is active.

Accessing camera mode

- Press until you hear two beeps to activate camera mode or select **Menu** → **Camera.**

Setting up the camera for photos

1. While in Camera mode, press to select **Options**.
2. Press to select **Settings**.
3. Highlight an option and press :
   - **Flash** options are On, Off, or Automatic.
   - **Resolution** options are 1280 x 1024 (best for printing), 640 x 480, 320 x 240 (best for sending to email), and 160 x 120.
   - **Low Light Mode** brightens the picture for low light environments.
   - **Self Timer** options are Off (default) or 3, 5, or 10 second pauses. When set, the camera beeps from 3 seconds down to the time the shutter snaps the picture automatically. Self Timer is not available when **Multishot** mode is activated.
   - **Multishot** allows you to take up to six multiple pictures while the camera key is pressed and held. A tone will play each time a picture is taken. A second tone will play when the final picture is taken.
   - **Shutter Sound** sets the sound used when the camera takes a picture.
   - **White Balance** allows the camera to adjust for different lighting. Options are Automatic, Fluorescent, Incandescent, or Daylight.
   - **Color Tone** sets the color tone of the picture.

– **Quality** sets the picture compression. The higher the compression, the better the detail of the picture (higher pixel rate). Options are Low, Medium, or High (default). When set to High, the picture file size is larger, using more memory.
– **LED** flashes a light to indicate a picture has been taken. Options are On (default) and Off.
– **Viewfinder Display** options are Fullscreen and Actual.

Restoring camera menu settings

The following settings **revert** to the default setting each time you enter and exit the camera application:

- Low Light Mode, Self Timer, MultiShot, Viewfinder.

The following settings **remain** at the setting you selected each time you enter and exit the camera application:

- Flash, Resolution, Shutter Sound, White Balance, Quality, and LED.

Menu options for camera mode

1. Press to activate camera mode.
2. Select **Options**.
3. Press up or down to scroll through the options on the vertical menu bar:
   – **Settings** displays available camera settings you may set up prior to taking a picture.
   – **Video Mode** toggles between video and camera modes.
   – **Brightness** allows you to adjust the brightness of the image in the home screen LCD.
   – **Camera Pictures** displays all pictures taken and stored.
   – **Last Picture** displays the most recently taken picture.
   – **Frames** allows you to add a frame or a stamp to your picture. A frame or stamp cannot be removed once it has been used in a picture.

   Note: The picture resolution changes to 160 x 120 while taking pictures with frames. The resolution returns to the original setting once Frames is disabled.

Camera mode indicators and icons

The camera mode displays the following onscreen indicators and icons:

Icon	Description
	Flash on
	Camera mode
Top right corner numbers	Number of snapshots remaining
	Zoom level
Bottom left corner numbers	Resolution setting
	Multishot
	Self Timer

Taking a picture

1. Select **Menu** → **Camera**.
2. Focus on the image using the phone's display as the viewfinder.

   Tip: If your camera setting is low resolution, press up or down to zoom in or zoom out.
3. Take the picture using one of two methods:
   – Press OK or .
4. Press to select **Send** or to select **Erase**.
5. Press when finished taking pictures.

Camera key map

Flip open

Key	Camera	Menu Screen
	Take picture	Dismiss menu options
	Select Capture to take picture	Select **OK**
	Select Options	Cancel, dismisses menu
Up	Zoom in	Scrolls menu options right
Down	Zoom out	Scrolls menu options left
OK	Takes picture	Select menu option

Setting up the video camera

Menu settings can only be accessed when the camera mode is activated.

1. Select **Menu** → **Camera.**
2. Press to select **Options**.
3. Press up or down to scroll through the vertical menu bar.

4. Highlight **Video Mode** and press OK.

Menu options for video mode

1. Select **Menu** → **Camera.**
2. Press to select **Options**.
3. Press up or down to scroll through the vertical menu bar.
4. Highlight and select **Video Mode**.
5. Select **Options**.
6. Press up or down to scroll through the vertical menu bar and choose an option:
   - **Settings** allows you to change your camera settings. See "Setting up the camera for photos" on page 48.
   - **Camera** toggles between video and camera modes.
   - **Brightness** allows you to adjust the brightness of the image in the home screen LCD.
   - **Video Album** displays all the videos recorded and stored.
   - **Last Video** plays the most recently recorded video.

Recording a video

When you begin recording, a tone sounds, the video record icon blinks, and a "Recording" indicator with a timer progress bar displays. A tone sounds when the video stops recording.

1. Select **Menu** → **Camera**.
2. Press to select **Options**.
3. Scroll up or down on the vertical menu bar using to select the **Video Mode** option.
4. Focus on the image and press to select **Record**.

   Tip: Press up or down to zoom in or zoom out.
5. If you want to pause the recording, press to select **Pause**. To continue recording, press to select **Resume**.
6. When finished recording, press to select **Stop**.
7. The recorded video is immediately saved to **Media Gallery** → **Videos** → **Video Album**.
8. Press the **Back** or **End** key when finished taking videos. This will take you back to the main menu screen.

Video key map

Flip open or closed

Key	Video Camera Function	Menu Function
	“Record” – starts recording toggle (plays a tone) “Stop” – stops recording toggle (plays a tone)	“OK” – selects option
	“Options” – while not recording “Pause/Resume” – pauses and resumes recording toggle	“Cancel” – dismisses menu
	When not recording, goes back to the last function. While recording, stops recording	Dismisses menu options
	Exit to idle when not recording	Exit to idle
Up	Zoom in	Scrolls menu options up
Down	Zoom out	Scrolls menu options down

10 Using Media Gallery

The Media Gallery stores camera pictures, images, and sounds in the phone and displays those files on the phone's screen.

Accessing files

1. Select **Menu** → **Media Gallery**.
2. Select an option:
   - **Camera Pictures** displays thumbnails of the photos you have taken in chronological order.
   - **Images** displays a list of categories that contain preloaded, downloaded, saved, or created files such as wallpaper, screen savers, or caller IDs.
   - **Sounds** displays a list of categories that contain saved or downloaded sounds such as ringers and voice memos.
   - **Videos** displays a list view of the file names of videos that you recorded.

Browsing pictures

1. Select **Menu** → **Media Gallery** → **Camera Pictures**.
2. Highlight a picture and press to select **View**.
3. Press to select **Send** and launch the multimedia messaging application or press to select **Options**:
   - **Erase** the image.
   - **Assign** picture as a Caller ID or as wallpaper.
   - **Zoom** allows you to zoom in or out on the picture.
   - **Send to Online** allows you to upload a photo or other content to a server. *Not available on all phones. Check with your service provider.
   - **Take Picture** to snap another photo.
   - **Lock** to prevent accidentally erasing the photo.
   - **Rename** the photo.
   - **Details** of the file.

Browsing images

The images menu allows you to assign your files to various applications.

1. Select **Menu** → **Media Gallery** → **Images**.
2. Highlight an option and press OK:
   - **Saved Images** displays available images.
   - **Wallpapers** displays wallpaper selections.
   - **Screen Savers** displays available screensavers.
   - **Caller IDs** displays pictures and images saved and the text IDs you assigned them.
   - **Doodles** saved from Doodler.

3. Highlight a display and press to select **View**.
4. Press to select **Send** and launch the multimedia messaging application.
   - or -
   Press to select **Options** (options vary according to selection):
   - **Send to Online** allows you to upload a photo or other content to a server. *Not available on all phones. Check with your service provider.
   - **Set as Default** to assign the image as a wallpaper or screen saver.
   - **Assign** to assign the image to a contact.
   - **Erase** the image (image must not be locked).
   - **Details** gives you the file size of the image.
   - **Erase All** erases all images stored (images must not be locked).
5. Select **Close** or press when done.

Browsing sounds

1. Select **Menu** → **Media Gallery** → **Sounds**.
2. Highlight an option and press :
   - **Saved Sounds** contains sounds saved on your phone.
   - **Ringers** contains ringers saved on your phone.
   - **Voice Memos** contains voice memos you made to yourself.
3. Press to select **Options**.
4. Highlight an option and press (options vary according to selection):
   - **Play** to review the sound.
   - **Record New** allows you to record new sounds.
   - **Erase** the sound.
   - **Lock** to prevent accidentally erasing the sound.
   - **Rename** allows you to rename the sound file.
   - **Details** gives you the file size of the sound.
   - **Erase All** erases all sounds stored.
   - **Send to Online** allows you to upload a photo or other content to a server. *Not available on all phones. Check with your service provider.
   - **Assign** to assign the image to a contact.
5. Select **Close** when done.

Browsing videos

1. Select **Menu** → **Media Gallery** → **Videos**.
2. Highlight an option and press :
   - **Video Album** contains videos taken with your camera.
   - **Saved Videos** contains videos that were downloaded.

3. Select **Play** to review a video. Use to highlight Play , Stop , Rotate Left , or Rotate Right .

   - or -

   Select **Options** and choose from the following options:

   – **Send** launches the messaging application so you can share the videos.
   – **Record New** allows you to record new videos.
   – **Erase** the videos.
   – **Send to Online** launches the messaging application so that you can send a video to your online site.
   – **Lock** to prevent accidentally erasing the video.
   – **Rename** allows you to rename the video file.
   – **Details** gives you the file size of the video.
   – **Erase All** erases all videos stored.

4. Select **Close** when done.

Voice Memo

The Voice Memo tool allows you to record and play back audio memos.

Recording a voice memo

1. Select **Menu** → **Tools & Games** → **Voice Memo** → **Record New**.
   -or-
   Press and hold right.
2. Say your memo and press to select **Stop**.
3. Select **Save** to save your memo.

Note: If an incoming call is received while you're recording a memo, the memo is saved and the incoming call screen appears.

Playing or reviewing a voice memo

1. Select **Menu** → **Tools & Games** → **Voice Memo** → **Recorded Memos.**
2. Highlight the voice memo to review and press OK.
3. Press right and left to select a function and press OK to perform it:

Play

Stop

Pause

Naming a saved voice memo

1. Select **Menu** → **Tools & Games** → **Voice Memo** → **Recorded Memos**.
2. Highlight the memo and select **Options**.
3. Select **Rename**.
4. Press and hold BACK to clear the default name.
5. Use the keypad to enter a name for the memo.
6. Select **Save**.

Erasing a saved voice memo

1. Select **Menu** → **Tools & Games** → **Voice Memo** → **Recorded Memos**.
2. Highlight the memo and select **Options**.
3. Select **Erase.** The prompt "Erase file?" appears.
4. Select **Yes** or **No.**

Scheduler

The Scheduler allows you to schedule events and set reminder alerts.

Creating an event

1. Select **Menu** → **Tools & Games** → **Scheduler** → **Add New Event**.
2. Enter a name for the event and press down. For help entering text, see page 15.

3. Select **Options** and classify the type of event and press OK : **Meeting**, **Phone Call**, **Birthday**, **Anniversary**, **Vacation**, **Medical**, or **Other**.
4. Press OK to change the date of the event (the current date is the default date of the event).
   – Press left or right to move between the month, day, and year fields.
   – Press up or down to change the month, day, or year.
   – Press OK to save your changes.
5. Press OK to set the time of the event.
   – Press left or right to move between the hour, minute, and AM/PM fields.
   – Press up or down to change the hour, minute, or AM/PM.
   – Press OK to save your changes.
6. Press OK to set the duration of the event.
   – Press left or right to move between the hour and minute fields.
   – Press up or down to change the hour and minute.
   – Press OK to save your changes.
7. Press OK to set a reminder of the event.
   – Select an option and press OK .
8. Press OK to set the reminder sound.
   – Select an option and press OK .
9. Press OK to select a Silent Mode setting
   – Select **No** or **During Event** and press OK .
10. Press OK to select whether or not this is a recurring event.
   – Select an option and press OK : **No**, **Daily**, **Weekly**, **Monthly**, or **Annually**.
11. Select **Save**.

Editing, erasing, or sending an event

1. Select **Menu** → **Tools & Games** → **Scheduler** → **View Month**.
2. Press up, down, left or right to highlight the day with the event to view, edit, or erase and press OK .
3. Press up or down to highlight the event and press OK .
4. Press to select **Options**.
5. Select **Edit**, **Erase**, or **Send** and press OK .
   – For more information about editing the event, see “Scheduler” on page 56.
   – To erase the event, highlight **Erase** and press OK . Press to confirm.
   – For more information about sending the event, see “Sending and Receiving Text Messages” on page 23.

Alarm Clock

You can set up to four alerts with your phone’s three alarm clocks and one quick alarm.

Note: The alert occurs only if the phone is on.

Setting an alarm clock

1. Select **Menu** → **Tools & Games** → **Alarm Clock**.
2. Highlight one of the alarms and select **Set**.
3. Use the phone keypad to enter numbers and to switch between AM and PM.
   - Press left or right to move between hours, minutes, and AM/PM fields.
   - Press up or down to change the hours, minutes, and AM/PM options.
4. Press OK to set the time of the alarm.
5. Select **Options** to set the alarm sound.
6. Highlight an option and press OK.
7. Select **Options** to set the recurring time.
8. Highlight an option and press OK.
9. Enter a note for the alarm and press OK.
10. Press to select **Save** and set the alarm(s).
11. When the alarm rings, select **Off** to turn off the alarm or **Snooze** to silence the alarm for 10 minutes.

Note: Opening the flip turns off the alarm.

Setting the QuickAlarm

1. Select **Menu** → **Tools & Games** → **Alarm Clock**.
2. Highlight **QuickAlarm** and select **Set**.
3. Select an option and press OK: **5 minutes**, **15 minutes** (default), **30 minutes**, or **60 minutes**. A message appears telling you the QuickAlarm is On.
4. When the alarm rings, select **Off** to turn off the alarm or **Reset** to set the QuickAlarm again.

Tip Calculator

The Tip Calculator helps you calculate how much tip to include with a bill.

1. Select **Menu** → **Tools & Games** → **Tip Calculator**.
2. Enter the amount of your bill.
3. Select **Next**.
4. Select the amount you want to include as a tip (10%, 15%, 18%, 20%, Other) and press OK. Your total bill appears, including tip.
5. To split the bill, press to select **Split**.
6. Press BACK to clear the default of 2 guests.
7. Enter the number of guests and press to select **Next**. The amount each guest pays is calculated.
8. Select **Done**.

Calculator

Use the calculator for basic mathematical equations.

1. Select **Menu** → **Tools & Games** → **Calculator**.
2. Use the keypad to enter numbers.

3. Use ⊙ to select mathematical operations:

   Left x (multiply) **Up** + (add)

   Right ÷ (divide) **Down** - (subtract)

4. Press OK to calculate the result. **Example**: Enter 5, press ⊙ left to select X, enter 2, then press OK to obtain the result of 10.
5. Press ⌂ to return to the home screen.
   - or -
   Press BACK to clear the screen.

Options

M+	Adds displayed digit to the value stored in memory.
MR	Displays currently stored value on screen.
MC	Clears value currently stored in memory.

Timer

This timer counts down for a specified amount of time. It beeps when that amount of time has elapsed.

1. Select **Menu** → **Tools & Games** → **Timer**.
2. Select **Set**.
   – Press ⊙ to move the cursor left or right.
   – Press ⊙ up or down to set the hours, minutes, and seconds.
3. Select **Start** to begin the countdown.
   Select **Stop** to pause the countdown.
   Select **Reset** to clear the timer.
4. Select **Sound** to set the alarm sound and press OK.
5. Press ⌂ or ⊡ to silence the alarm.

Stopwatch

1. Select **Menu** → **Tools & Games** → **Stopwatch**.
2. Select **Start** to begin counting.
   Select **Stop** to stop counting.
   Select **Reset** to clear the counter.

Games

The games in this section may not be available on your phone. Check with your service provider for availability.

If you receive an **incoming call alert** while you are playing a game, the game is paused and exited. You can return to play once the call alert ends. Games do not remain paused if the phone is turned off or loses power.

Gamepad Keymap setting

If you have purchased a Kyocera Gamepad, this setting allows you to modify the gamepad keymap.

1. Connect the Kyocera Gamepad to the phone.
2. Select **Menu** → **Settings** → **Gamepad Keymap.**

To purchase a Gamepad, call 800-349-4188 (U.S.A. only), 858-882-1410, or visit **www.kyocera-wireless.com/store**.

Brick Attack

The goal of this game is to eliminate bricks arranged in levels. You send a moving ball upward using a paddle at the bottom of the screen.

1. Select **Menu** → **Tools & Games** → **Brick Attack**.
2. Press OK to select **Yes** at the prompt, "Turn off backlight to conserve battery?"
3. Press OK to select **New**.
   - To pause the game, press BACK, then press OK to **Resume**.
   - To move the paddle, press left or right.
   - To exit the game, highlight **Exit** and press OK.

Race 21

This game is a timed variation of Black Jack. Each game comprises three 90-second rounds. To score points, add cards in each of the four columns, trying to reach but not exceed 21 in each column during the course of the game.

1. Select **Menu** → **Tools & Games** → **Race 21**.
2. Press OK to select **Yes** at the prompt, "Turn off backlight to conserve battery?"
3. Select **New Game**. The first card to be placed is shown at the top left of the screen. Press a key to add a card to the row as follows:

   1 Add cards to the first row

   2 ABC Add cards to the second row

   3 DEF Add cards to the third row

   4 GHI Add cards to the fourth row

   Shortcut: Press left or right to choose arrows at the bottom of the screen then press OK to add cards to corresponding rows.

Note: Each time you place a card, a new card appears for placement.

4. Continue placing cards until you are satisfied with your selections.
   - You can pause or end the game at any time by pressing 4.
   - You lose points each time you exceed 21 in a column.
   - Select **Skip** to skip one card per round.
5. Press OK to select 0 to get your score and advance to the next round.
6. Select an option and press OK to select it.
   - **New Game** initiates game play. To pause the game, press BACK. From here you can choose **Resume, New** or **Quit.**

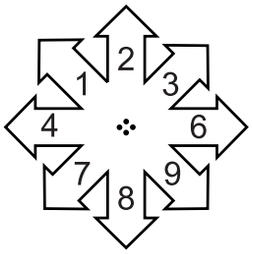
– **Resume Game** returns you to the game you were last playing.
– **Scoreboard** provides you with the top five scores.

7. Press to end all games.

Doodler

You can create and save graphics on your phone.

1. Select **Menu** → **Tools & Games** → **Doodler.**
2. Select **New Doodle** to open the drawing screen The cursor is located in the middle of the screen.
3. Select **Options** to choose the **Colors**, **Tools**, **Lines**, or **Shape** you want to use.
4. Use keys 1–9 or to move the cursor around the screen as indicated.



5. When finished, select **Options** → **Save**. The image is saved to **Media Gallery**.

To move the cursor away from the drawing:

1. Select **Options** → **Colors and Tools**.
2. Select then **Done**.
3. Press a number key to move the cursor.

To erase part of a drawing:

1. Select **Options** → **Colors and Tools**.
2. Select then **Done**.
3. Press a number key to move the eraser.

To Navigate: Use the following keys to doodle.

To:	Use:
Select Options	
Clear screen	
Shortcut to Colors & Tools	
Draw, erase, or move cursor/ shape UP	up
Draw, erase, or move cursor/ shape DOWN	down
Draw, erase, or move cursor/ shape LEFT	left
Draw, erase, or move cursor/ shape RIGHT	right
Return cursor to center	
Previous screen	

Saving a doodle

It is a good idea to save the doodle while you are working on it. If you receive a call while creating an unsaved doodle, it will be lost.

- Select **Options** → **Save**. The image will be saved in **Menu** → **Media Gallery** → **Images** → **Doodles**.

Resuming a doodle

To return to another saved doodle:

Select **Menu** → **Tools & Games** → **Doodler** → **Resume Doodle**.

- or -

Select **Menu**→ **Media Gallery** → **Images** → **Doodles**.

12 USING BLUETOOTH® WIRELESS TECHNOLOGY

The Bluetooth® wireless technology on your Kyocera K342 phone enables wireless connectivity with accessories such as portable or installed hands-free car kits, headsets, handsets, computers, PC cards and adapters, PDAs, and speakers.

Not available on all phones. For details check with your service provider.

Note: You must use a Bluetooth wireless technology device (compatible with Class 2 Bluetooth wireless technology, version 1.2) in order to use this phone wirelessly. Bluetooth wireless technology accessories have the symbol.

Pairing

You must first "pair" your phone with the Bluetooth wireless technology enabled device to allow your phone to communicate with it. Refer to the instructions for setting up Bluetooth wireless technology (below) in conjunction with the user guide provided with your Bluetooth wireless technology device.

Setting up Bluetooth wireless technology on your Kyocera phone

When you turn Bluetooth **On** the first time, you will be prompted to do a device search. Follow the same procedure as for **Find New**.

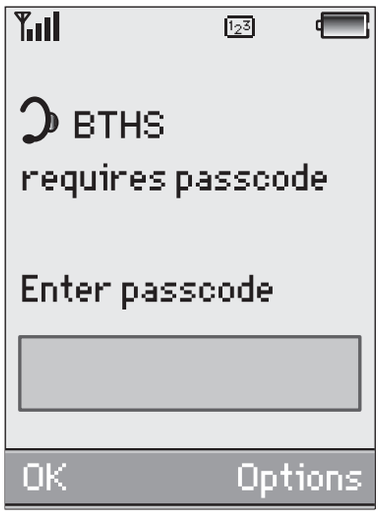
1. Select **Menu** → **Bluetooth** → **On/Off.**
2. Select one of the following:
   - **On Visible** allows other devices to find your phone.
   - **On Invisible** hides your phone for all devices except those listed in **My Devices** (recommended setting).

   Note: Setting **Bluetooth** to **Off** prohibits your phone from being used with any Bluetooth wireless technology device. To prolong battery life, it is recommended to set **Bluetooth** to **Off** when you are not using it.
3. Prepare the Bluetooth wireless technology device (Bluetooth accessory) for pairing as described in the other device's user guide.
4. Select **Menu** → **Bluetooth** → **My Devices.**
5. Select **Find New.**
6. Your phone will search and detect visible Bluetooth wireless technology enabled devices in the vicinity.
7. Press to select **Add**.

8. Select the device with which you wish to pair with your K342 phone from the menu and press to select **Add**.

Note: When pairing is initiated from another Bluetooth wireless technology device, you will see the prompt "Device <device name> requests to connect using Bluetooth. Accept/Reject?".

9. Enter the password provided in the Bluetooth wireless technology device's user guide, if necessary, and press to select **OK**.



The phone waits for the Bluetooth wireless technology device to respond.

10. The Bluetooth wireless technology device is added to **My Devices**.

Connecting and disconnecting to a Bluetooth wireless technology device

Before you can use the Bluetooth wireless technology functions of your phone, you must set your phone to be ready to communicate with a device. This is called "connecting."

Connecting to a Bluetooth wireless technology device

To connect your phone to an audio Bluetooth wireless technology device:

1. Select **Menu** → **Bluetooth** → **My Devices**.
2. Scroll to the device and press to select **Connect**.
3. A message on the phone tells you that your device is connected.
4. You are now ready to use the device with your phone.

Disconnecting from the Bluetooth wireless technology device

1. Select **Menu** → **Bluetooth** → **My Devices**.
2. Scroll to the device and press to select **Disconnect**.

Bluetooth wireless technology settings

You can change/review the information about each device you have set up on your phone.

1. Select **Menu** → **Bluetooth** → **My Devices**.
2. Scroll to the device and press to select **Options.**
3. Use the following options to:
   - **Rename** the device
   - **Delete** the device from your phone if you are no longer going to use it
   - **Services** view a description of the device (such as Headset, HandsFree, Object Push, and Serial Port)

Deleting a device

You can delete a Bluetooth wireless technology device from your K342 phone if you will not be using it any longer:

1. Select **Menu** → **Bluetooth** → **My Devices.**
2. Scroll down to the device you would like to remove.
3. Press to select **Options.**
4. Scroll down to select **Delete** and press OK
5. Press to delete or to cancel.

Renaming your phone's Bluetooth identification

You can change the name of your phone to identify it when pairing with various devices.

1. Select **Menu** → **Bluetooth** → **Settings** → **My Name**.
2. Enter the new name in the text field and press to **Save**.

Visible Duration

You can set the time that your K342 remains "visible" to other Bluetooth wireless technology devices.

1. Select **Menu** → **Bluetooth** → **Settings** → **Visible Duration**.
2. Select one of the following:
   - **1 minute:** your phone will remain **On Visible** for 1 minute before returning to **On Invisible**.
   - **3 minutes:** your phone will remain **On Visible** for 3 minutes before returning to **On Invisible**.
   - **Always:** the **On/Off** setting leaves your phone **On Visiable** continuously.

Services

You can view a list of the available Bluetooth wireless technology service protocols supported by your Kyocera K342 phone:

1. Select **Menu** → **Bluetooth** → **Settings** → **Services**.
2. A list of supported service protocols is listed.
3. Press OK to return to the **BT Settings** menu.

Using the Web Browser

You can use your phone to browse the Internet if you have obtained phone Internet services from your service provider and if over-the-air Internet access is available in your area.

Note: You cannot receive incoming calls while you are using Web Browser.

Launching the Web Browser

1. Select **Menu** → **Web Browser**.
   A message about airtime fees appears every time you start the browser.

   For more information about how airtime is charged, contact your service provider.
2. Press to continue.

   If this is the first time you have connected to the Internet, a message informs you that security is not yet enabled for your Web Browser.
3. Press to select **Yes** to enable security.

   When you are connected, a browser home page appears. It has a list of bookmarks and some Web menu options at the bottom of the screen.
   - A appears in a secure session.
   - An underline and an arrow indicate that there is more text. Press down to view more text. Press to return to the previous screen.
   - To choose a site, highlight it and press to select **Go**.
4. When you have finished using the Internet, press to exit the Web Browser.

Using the Web menu options

The following options may appear on your screen:

- **Home** returns you to the main Web Browser window, or home page.
- **Mark Site** saves the current location as a bookmark for easy access.
- **Bookmarks** displays a list of your saved Web sites.
- **Setup** gives you options for changing how information is displayed.
  - **Show URL** displays the entire URL.
  - **About Openwave** displays information about your Web Browser version.
  - **Encryption** should not be used unless you are instructed to do so by your service provider.
  - **UP.Link** selects a different browser server. You can use this option if you have more than one Web Browser account.

– **Restart** restarts the Web Browser.

Searching for a Web site

How you search for a Web site depends on your service provider. For more information, contact your service provider.

Going to a bookmarked site

1. Select **Menu** → **Web Browser**. If you see a message prompt, press OK to continue.
2. From your Web home page, select **Bookmarks**. A list of bookmarks appears.
3. Enter the number corresponding to the bookmark you want and press OK.

Checking Net alerts

Alerts received from a Web site are sent to your **Browser Alerts** inbox.

1. Select **Menu** → **Messages** → **Browser Alerts**. This action launches the browser inbox.
2. Press OK to accept browser fees.
3. Select an alert and follow the prompts.

Setting a Web Prompt

Allows you to set a prompt to confirm start or exit of the internet browser.

Select **Menu** → **Settings** → **Convenience** → **Web Prompt**.

Select an option and press OK.

14 GETTING HELP

Customer support

Your service provider's customer support department may be accessible directly from your phone when you dial a number, such as *611 (check with your service provider). They can answer questions about your phone, phone bill, call coverage area, and specific features available to you, such as call forwarding or voicemail.

For questions about the phone features, refer to the materials provided with your phone, or visit **www.kyocera-wireless.com**.

For additional questions, you may contact the Kyocera Wireless Corp. Customer Care Center in any of the following ways:

- Web site: **www.kyocera-wireless.com**
- Email: phone-help@kyocera-wireless.com
- Phone: 1-800-349-4478 (U.S. and Canada) or 1-858-882-1401.
- Customer support phone numbers are also available in the following countries:

Argentina:	0-800-666-0052
Australia:	1-800-507-000
Brazil:	0-800-55-2362
Chile:	800-43-1212
Colombia:	01-800-700-1546
India:	Toll free#: 1-600-121214 Toll#: 0124-284-5000
Mexico:	001-866-650-5103
New Zealand:	0-800-990-100
Panama:	001-800-201-1984
Peru:	0-800-51-934
Puerto Rico:	1-866-664-6443
Venezuela:	0-800-100-2640

Before requesting support, please try to reproduce and isolate the problem. When you contact the Customer Care Center, be ready to provide the following information:

- The name of your service provider.
- The actual error message or problem you are experiencing.
- The steps you took to reproduce the problem.
- The phone's electronic serial number (ESN).
  - To locate the ESN select **Menu** → **Phone Info** → **Build Info** and scroll down to ESN: for the 11-digit number.

Qualified service

If the problem with your phone persists, return the phone with all accessories and packaging to the dealer for qualified service.

Phone accessories

To shop for K342 phone accessories, visit **www.kyocera-wireless.com/store**. You may also call us at 800-349-4188 (U.S.A. only) or 858-882-1410.

Become a product evaluator

To participate in the testing and evaluation of Kyocera Wireless Corp. products, including cellular or PCS phones, visit **beta.kyocera-wireless.com**.

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